

To: Members of the Cabinet

Date: 7 December 2016

Direct Dial: 01824712568

e-mail: democratic@denbighshire.gov.uk

Dear Councillor

You are invited to attend a meeting of the **CABINET** to be held at **10.00 am** on **TUESDAY, 13 DECEMBER 2016** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

Yours sincerely

G Williams
Head of Legal, HR and Democratic Services

AGENDA

PART 1 - THE PRESS AND PUBLIC ARE INVITED TO ATTEND THIS PART OF THE MEETING

1 APOLOGIES

2 DECLARATION OF INTERESTS (Pages 3 - 4)

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

3 URGENT MATTERS

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

4 MINUTES (Pages 5 - 10)

To receive the minutes of the Cabinet meeting held on 15 November 2016 (copy enclosed).

5 DENBIGHSHIRE SUPPORTING PEOPLE LOCAL COMMISSIONING PLAN 2017-18 (Pages 11 - 60)

To consider a report by Councillor Bobby Feeley, Lead Member for Social Care, Adult and Children's Services (copy enclosed) seeking approval of the Supporting People Commissioning Plan 2017-18 prior to its submission to the Regional Collaborative Committee and Welsh Government in January 2017.

6 CORPORATE PLAN PERFORMANCE REPORT QUARTER 2 - 2016/17
(Pages 61 - 100)

To consider a report by Councillor Julian Thompson-Hill, Lead Member for Finance, Corporate Plan and Performance (copy enclosed) presenting an update on the delivery of the Corporate Plan 2012 – 17 as at the end of quarter 2 of 2016/17.

7 FINANCE REPORT (Pages 101 - 118)

To consider a report by Councillor Julian Thompson-Hill, Lead Member for Finance, Corporate Plan and Performance (copy enclosed) detailing the latest financial position and progress against the agreed budget strategy.

8 CABINET FORWARD WORK PROGRAMME (Pages 119 - 122)

To receive the enclosed Cabinet Forward Work Programme and note the contents.

PART 2 - CONFIDENTIAL ITEMS

No Items.

MEMBERSHIP

Councillors

Hugh Evans
Julian Thompson-Hill
Eryl Williams
Bobby Feeley

Hugh Irving
Huw Jones
Barbara Smith
David Smith

COPIES TO:

All Councillors for information
Press and Libraries
Town and Community Councils

LOCAL GOVERNMENT ACT 2000

Code of Conduct for Members

DISCLOSURE AND REGISTRATION OF INTERESTS

I, *(name)*

a *member/co-opted member of
*(*please delete as appropriate)*

Denbighshire County Council

CONFIRM that I have declared a ***personal / personal and prejudicial** interest not previously declared in accordance with the provisions of Part III of the Council's Code of Conduct for Members, in respect of the following:-
*(*please delete as appropriate)*

Date of Disclosure:

Committee *(please specify)*:

Agenda Item No.

Subject Matter:

Nature of Interest:

*(See the note below)**

Signed

Date

*Note: Please provide sufficient detail e.g. 'I am the owner of land adjacent to the application for planning permission made by Mr Jones', or 'My husband / wife is an employee of the company which has made an application for financial assistance'.

This page is intentionally left blank

CABINET

Minutes of a meeting of the Cabinet held in Conference Room 1a, County Hall, Ruthin on Tuesday, 15 November 2016 at 10.00 am.

PRESENT

Councillors Hugh Evans, Leader and Lead Member for the Economy; Bobby Feeley, Lead Member for Social Care, Adult and Children's Services; Hugh Irving, Lead Member for Customers and Libraries; Huw Jones, Lead Member for Community Development; Barbara Smith, Lead Member for Modernisation and Housing; David Smith, Lead Member for Public Realm; Julian Thompson-Hill, Lead Member for Finance, Corporate Plan and Performance and Eryl Williams, Deputy Leader and Lead Member for Education

Observers: Councillors Ray Bartley, Meirick Davies, Huw Hilditch-Roberts, Martyn Holland, Alice Jones, Arwel Roberts and Huw Williams

ALSO PRESENT

Chief Executive (MM); Corporate Directors: Economy and Public Realm (RM) and Communities (NS); Heads of Service: Legal, HR and Democratic Services (GW) and Education (KE); Principal Education Services Manager (GD); Programme Manager – Modernising Education (JC); Commissioning and Tendering Officer (LD); Chief Finance Officer (RW), and Committee Administrator (KEJ)

WELCOME

The Leader welcomed everyone to the meeting and extended a special welcome to Councillor Huw Jones on his return following illness.

1 APOLOGIES

There were no apologies

2 DECLARATION OF INTERESTS

Councillor Martyn Holland declared a personal interest in agenda item 5: Review of Ysgol Llanfair and Ysgol Pentrecelyn because he was a Governor at Ysgol Bro Famau.

3 URGENT MATTERS

No urgent matters had been raised

4 MINUTES

The minutes of the Cabinet meeting held on 25 October 2016 were submitted.

RESOLVED that the minutes of the meeting held on 25 October 2016 be approved as a correct record and signed by the Leader.

5 REVIEW OF YSGOL LLANFAIR AND YSGOL PENTRECELYN

Councillor Eryl Williams presented the report detailing the background to the review in respect of Ysgol Llanfair DC and Ysgol Pentrecelyn together with the rationale behind the recommended way forward.

Following completion of the school organisation process in October 2015 Cabinet approved a recommendation to close Ysgol Llanfair DC and Ysgol Pentrecelyn and open a new dual-stream Category 2 Church in Wales primary school. That decision was challenged via Judicial Review and quashed on procedural grounds. The Court had not criticised the merits of the proposal and it would be possible to make a similar decision following a further consultation exercise. However, there was a need to consider afresh any future proposal based on the wider impact and current circumstances with due regard to community cohesion and learners. After discussions with both school communities it was clear there was no appetite to revisit the same proposal and pursuing that option would risk further community divisions and legal challenges. It was also clear that the status quo for Ysgol Llanfair could not continue and there was a need for a sustainable Category 2 school in the area. In light of those considerations it was recommended not to consult on the original proposal. Instead Cabinet was asked to consider proposals to re-build Ysgol Llanfair on a new site and take no further action over the future of Ysgol Pentrecelyn which would remain a Category 1 school.

The Leader highlighted the Council's aim to invest in new schools and create buildings which were sustainable for the future and to put children central to the decision making process. Whilst all members had supported the Council's priority for the modernisation of schools, that process had led to some difficult decisions and it was acknowledged that the process in this case had proved extremely difficult for the communities involved. Although it would be possible to consult again on the original proposals, it was felt that the split in communities caused as a result of the process would impede any cooperation between the communities in the near future. Consequently as Local Member, the Leader supported the report recommendations which would allow Ysgol Pentrecelyn to continue as a Category 1 school and benefit from the same support as every other school in the county, and also provide a much needed new school for Ysgol Llanfair given the extremely poor facilities on site and road safety concerns.

Having considered the relevant factors and reasoning behind the proposals Cabinet supported the recommendations as the best way forward. It was accepted that it would not be beneficial to pursue the original proposal given recent events and the continued contentions over the proposed language categorisation which could not be resolved to the satisfaction of both school communities. With regard to Ysgol Llanfair there was a clear need to invest in building a new dual stream Category 2 school in the area and particular reference was made to the current cramped conditions and inadequate facilities which were not conducive to good learning and the Council's duty to provide the best facilities for pupils where possible.

The Leader invited questions and comments from non-Cabinet members and the main points of debate focused on the following –

- whilst there was general support for the report recommendations assurances were sought in terms of safeguarding Ysgol Pentrecelyn for the future and the need for parity and fair play was also emphasised, particularly in terms of investment in the school. Councillor Eryl Williams advised that the status quo would be maintained for Ysgol Pentrecelyn who would continue to receive support from both the Council and GwE alongside all of the county's schools. In terms of investment the same approach would be taken as with the Llanferres/Llanarmon area with any future investment being considered as part of Band B funding proposals for 21st Century Schools. In leading the call for greater assurances, Councillor Huw Hilditch-Roberts sought more robust measures to safeguard Ysgol Pentrecelyn's long term future beyond the lifetime of the current Council. However it was noted that the newly elected Council following the May 2017 elections would be setting its own priorities and whilst it was hoped that they would continue and build on the work of the current administration, no guarantees could be made in that regard
- the main contention to the original proposal had been the language categorisation for the new area school and Councillor Huw Hilditch-Roberts asked for it to be recorded that there had been a willingness on behalf of Ysgol Pentrecelyn to work together with Ysgol Llanfair for a new Category 1 school. Councillor Eryl Williams was hopeful that the community divisions created by the process could be healed in time – the factions had been created over the two strong opposing views in terms of the language categorisation and the majority of support had been for a Category 2 school. The priority going forward was to provide better quality education in the future
- Councillors Alice Jones and Arwel Roberts had been opposed to the Cabinet's original decision not to designate the proposed new area school as Category 1 and expressed concern regarding the lengthy legal process which had ensued. Councillor Roberts also referred to the Performance Scrutiny Committee meeting on 11 June 2015 and was disappointed that the committee had resolved not to ask Cabinet to reconsider its decision, particularly given that the outcome would have been different if only elected members had been permitted to vote at that meeting. Officers confirmed that the committee's co-opted members had been legally entitled to vote on the matter
- with regard to the judicial review outcome Councillor Martyn Holland had previously sought assurances regarding the process and he hoped that lessons would be learned as a result. He had been pleased to note that Communities Scrutiny Committee would be reviewing that process at a future meeting. Officers felt it was important to note that the whole process had not been flawed and the judgement referred to a procedural aspect. Understanding that aspect in the context of the school organisation code would merit further discussion at scrutiny. Councillor Eryl Williams personally believed the Council had followed the correct process and that the Welsh Government guidelines were incorrect
- Councillor Huw Williams supported the report recommendations but voiced his concerns over the legal action arising from the original decision and subsequent cost to the authority. He referred to new rules to support Wales' rural schools recently announced by the Education Secretary and in light of that statement asked that the decision to close Ysgol Llanbedr be reconsidered. Officers provided clarity regarding the judicial review costs incurred by the authority and explained that, due to a court ruling, the Council had been liable for the vast

majority of the costs regardless of the outcome. With regard to Ysgol Llanbedr a decision was still awaited from the Education Secretary. The recent statement suggested that new rules would be brought forward in the future in respect of rural schools following a consultation exercise, consequently it would be difficult to respond at this stage in the process

- in response to a question regarding how surplus places would be addressed in the area, officers confirmed that pupil numbers and the size of the replacement school building for Ysgol Llanfair would be considered during development of the business case.

Councillor Bobby Feeley referred to the recommendations as a compromise solution and hoped the decision would help heal the rift between the communities. It had been hoped at the start of the review process that an agreement would be reached but unfortunately that had not been the case and the recommendations were now considered the best way forward for both schools.

Councillor Eryl Williams proposed the recommendations to ensure the best future for both schools, seconded by Councillor Hugh Evans. It was subsequently –

RESOLVED that Cabinet –

- (a) *agrees for officers to develop the business case for a replacement building for Ysgol Llanfair DC, and*
- (b) *agrees to maintain the status quo with regards to Ysgol Pentrecelyn.*

6 Y DYFODOL CONTRACT VARIATION (EXTENSION)

Councillor Bobby Feeley presented the report seeking Cabinet approval to extend the Y Dyfodol project contract with Clwyd Alyn Housing Association to 30 September 2018, and investigate further the option of developing a partnership agreement with Clwyd Alyn for delivery of the service after September 2018.

46% of the Supporting People (SP) funded young people provision in Denbighshire was delivered under the Y Dyfodol project which provided 33 units of supported housing. The current contract ended on 31 March 2017 and the proposed contract variation would extend the contract by a further 18 months resulting in a revised contract value of £2,627,698.10 (the annual cost had already been budgeted for in the SP Grant). Councillor Feeley elaborated upon the reasoning behind the contract extension in order to remodel Y Dyfodol in collaboration with key stakeholders as part of the development of a broader Young People's Pathway approach which had been identified as a priority for service development. A broad outline and timeline had been agreed and initial discussions had taken place with Clwyd Alyn to deliver the remodelled service. Given the level of spend implications as a result of the contract extension Cabinet approval was required.

The Commissioning and Tendering Officer responded to questions as follows –

- elaborated upon the intention of the remodelled service to reduce the number of supported accommodation units in favour of a higher staff ratio with one smaller shared higher intensity unit and other dispersed self-contained units
- explained the rationale that a move to improved interventions at an earlier stage in the new Pathway for young people presenting as homeless would result in a reduced need for support accommodation units
- advised that ‘floating support workers’ provided support for young people in their own accommodation as opposed to fixed support to a specific address.

RESOLVED that Cabinet –

- (a) *approve the extension of Clwyd Alyn’s Y Dyfodol contract to 30 September 2018, and*
- (b) *approve the proposal to investigate further the option of developing a partnership agreement with Clwyd Alyn for the delivery of the service after September 2018.*

7 FINANCE REPORT

Councillor Julian Thompson-Hill presented the report detailing the latest financial position and service budgets for 2016/17. He provided a summary of the Council’s financial position as follows –

- a net underspend of £0.545m was forecast for service and corporate budgets
- 68% of savings had been achieved to date (target 5.2m) with a further 2% making good progress; 25% would be deferred and achieved in 2017/18 with only 5% of savings not being achieved within the timeframe
- highlighted current risks and assumptions relating to individual service areas
- a general update on the Housing Revenue Account, Housing Capital Plan and the Capital Plan (including the Corporate Plan element).

The following matters were raised during debate –

- reference was made to the financial implications arising from the collapse of GHA coaches and Councillor David Smith reported upon continued efforts to secure financial aid from the Welsh Government to help meet those costs – this matter was being vigorously pursued and Cabinet would be advised once a response had been received from the Minister for Economy and Infrastructure in that regard. The importance of providing local bus services, particularly in rural areas, was again highlighted and Councillor Smith clarified that any financial assistance from Welsh Government would be a one off payment in respect of the additional costs incurred by the Council in the restoration of local bus services following the collapse of GHA. With regard to ongoing provision of local bus services Lead Members from North Wales local authorities would be meeting later that week to discuss the issue. It was noted that the Council’s Rural Transport Forum had not met for some time and the Leader felt it would be pertinent to convene a meeting in order to gain a better understanding of local services in Denbighshire.

- some discussion focused on school balances and concerns were raised regarding the pressures on schools and the use of balances in order to continue good work which was not sustainable in the long term – reference was also made to the level of balances and Welsh Government guidelines in that regard. Councillor Eryl Williams commended the work of the Schools Budget Forum and reported upon the Task and Finish Group which had been set up to review the level of school balances and the way schools were funded.
- Councillor Bobby Feely referred to the development of the new shared school building at Glasdir for Rhos Street School and Ysgol Penbarras and sought assurances that the schools would open on time in September 2017. Councillor Eryl Williams advised that such building projects always entailed some delay of particular aspects and rescheduling of others. He reported upon robust measures in place to monitor progress via the project board and confirmed that all projects were risk assessed and any problems responded to appropriately. Whilst there was no undue concern that the timescale would not be met it was agreed that if the situation changed the Council should be upfront about any delay to the timescale and share that information at the earliest opportunity
- in response to questions Councillor Julian Thompson-Hill elaborated upon the 5% savings which would not be achieved within the timeframe which included two elements relating to the ‘channel shift – digital choice’ project and the reduced demand for legal/professional fees which had not materialised as expected. With regard to PFI savings of £1.4m would be realised and in year cash savings would be allocated when all the budget pressures were known; from 2017/18 that money had been allocated within the budget.

RESOLVED that Cabinet notes the budgets set for 2016/17 and progress against the agreed budget strategy.

8 CABINET FORWARD WORK PROGRAMME

The Cabinet Forward Work Programme was presented for consideration and members noted the following additions/amendments –

- business case for a replacement building for Ysgol Llanfair – January (tbc)
- update on options appraisal for in-house care services – unlikely for December as the results of the Task and Finish Group would need to be presented to Performance Scrutiny Committee in the first instance
- specific names of individual Lead Cabinet Members to be removed from the forward work programme from May 2017 onwards (pending election outcome)

RESOLVED that Cabinet’s Forward Work Programme be noted.

The meeting concluded at 11.15 a.m.

Report To: Cabinet

Date of Meeting: 13th December 2016

Lead Member / Officer: Councillor Bobby Feeley, Lead Member for Social Care & Children's Services / Katie Newe, Supporting People Team Manager

Report Author: Liana Duffy, SP Commissioning & Tendering Officer

Title: Denbighshire Supporting People Local Commissioning Plan 2017-18

1. **What is the report about?**
 - 1.1. The 2017-18 Local Commissioning Plan (LCP) for the Supporting People (SP) Programme in Denbighshire; this updates on SP's commissioning for the next financial year, following on from the three year (2016-19) Plan, published in February this year.
2. **What is the reason for making this report?**
 - 2.1. To consult on the SP LCP, including proposals to manage possible ongoing reductions to the Supporting People Grant (currently modelled on a 0% reduction in 2017-18, though with contingency planning for 5%). The grant is ring-fenced by Welsh Government for SP; however, the allocation of the grant and any cuts received will have an impact upon other Council services.
 - 2.2. The LCP will need to be approved by Cabinet prior to its submission to the Regional Collaborative Committee (RCC) and Welsh Government in January 2017.
3. **What are the Recommendations?**
 - 3.1. To approve the Supporting People Local Commissioning Plan 2017-18, prior to the plan being submitted to the RCC and Welsh Government in January 2017.
4. **Report details**
 - 4.1. SP is a Welsh Government funding stream that provides housing related support to people at risk of homelessness, including: young people; older people; people fleeing domestic abuse; offenders; people with drug or alcohol issues; people with physical or mental health issues, and people with learning disabilities or difficulties. Housing related support aims to enable people to develop and maintain the confidence and skills to live as independently as possible. The SP Programme is spend-to-save, and has been shown to deliver both financial and non-financial benefits.
 - 4.2. SP teams across Wales are required to submit an LCP to their RCC in January of each year. The Plan foremost details all of SP's strategic and development plans and priorities; these are informed by data gathered by SP throughout the year, including consultation evidence, Needs Mapping data, and strategic review findings. Examples of these plans and priorities within the Denbighshire 2017/18 LCP include the implementation of key pieces of legislation, collaboration strategies (e.g. regionally with other SP Teams, and alignment with Tackling Poverty Partners), and

remodelling the ways we deliver our services (e.g. the development of the young people's positive pathway).

4.3. Denbighshire SP has faced in excess of 20% cuts (£1.5 million) between 2012 and 2016. These cuts were managed from 2012 to 2015 without significantly impacting on service levels; 2015-16 was the first year in which Denbighshire SP had to decommission services which were assessed to be strategically relevant. SP and the services funded by the Programme have therefore faced significant pressure on already limited budgets, to help those in Denbighshire who are most in need of support. These services are delivered both internally by Community Support Services and Children and Family Services, and externally by several third sector organisations.

4.4. The draft budget from Welsh Government has indicated that the overall Supporting People Grant will remain the same for 2017-18; however, the final allocation for Denbighshire is yet to be confirmed..

4.5. Denbighshire SP are currently modelling their 2017-18 budget on anticipated cuts of 0%, with a contingency plan for 5% already having been drawn up.

4.6. Denbighshire SP will continue to work strategically, through careful planning and negotiation with service providers and other stakeholders locally and regionally. This includes continuing to negotiate efficiency savings and reconfiguration of existing projects with service providers; however, as in 2016-17, SP may have to consider decommissioning projects which are still strategically relevant (these decisions will only be made following a full service review, and in line with the Denbighshire SP Decommissioning Strategy).

4.7. Details of the proposed actions for service development can be found on pages 19-32 of the LCP.

5. **How does the decision contribute to the Corporate Priorities?**

5.1. The projects and proposed actions within the LCP will contribute to supporting Denbighshire's Corporate Plan 2012-17 in the following areas:

- Developing the local economy
- People with support needs are protected and are able to live as independently as possible
- Ensuring access to good quality housing
- Modernising the Council to deliver efficiencies and improve services for our customers

5.2. Regional collaboration across North Wales and a regional strategy for commissioning and delivering services will also contribute towards managing the downsizing of the Grant, and the protection of frontline services.

6. **What will it cost and how will it affect other services?**

6.1. Should 5% cuts materialise, this would result in a Grant reduction of approximately £274,485. This would be in addition to the £1.2 million cuts over the last 5 years.

6.2. Cuts inevitably impact on internal services funded by SP, including DCC Community Support Services, and Children and Family Services. The projects and changes identified will be managed within the SP budget allocated to Denbighshire by the Welsh Government. If the SP budget is not cut, all money will remain in SP

services (reflecting this, SP have produced draft budget plans based on both 0% and 5% cuts - as above, we will not know for sure until we have Welsh Government confirmation).

7. **What are the main conclusions of the Well-being Impact Assessment?**

7.1. A Wellbeing Impact Assessment (WIA) was completed 5th October 2016. This identified that the Plan had a positive impact on five out of the seven wellbeing goals; the remaining two being neutral. In terms of sustainability, the Plan scored 15/24 – this may in part be influenced by the uncertainty surrounding SP Grant funding; however, the WIA will be revisited prior to finalisation, following Cabinet feedback.

7.2. As part of the Denbighshire SP Decommissioning Strategy, a WIA will also be completed for each project being considered for decommissioning. Service reviews/contract management throughout the year additionally ensure that any negative impacts can be identified and addressed.

7.3. An Equality Impact Assessment (EqIA) had additionally already been completed for the LCP in July 2016. This confirmed that SP services are accessed by all protected characteristic groups; that every reasonable effort has been made to eliminate or reduce any potential disproportionate negative impact on those with protected characteristics, and that SP will continue to monitor the impact of any changes made. The EqIA did not identify any detrimental impact brought about by the Plan on any protected characteristics.

8. **What consultations have been carried out with Scrutiny and others?**

8.1. During the development of the LCP, the Denbighshire SP Planning Group (SPPG) has considered all of its content development.

8.2. The LCP was also out for consultation with citizens, service providers, and other stakeholders, for a period of 8 weeks from 4th August-30th September 2016. During the period of consultation, feedback was encouraged via a variety of platforms: the LCP was circulated to a wide range of SP stakeholders, including all SP commissioned projects, referrers, colleagues throughout Denbighshire Council, our Tackling Poverty Partners, and other health and social care agencies in the area; SP also attended various meetings where feedback was sought, e.g. the Children, Young People, and Families Partnership, and Mental Health Planning Group. Additionally, a Local Commissioning Plan/SP Day was held in Rhyl Town Hall on 12th September 2016, with attendees including citizens and staff from a variety of stakeholder agencies. The Plan was also added to the DCC website, under 'Current Consultations'.

8.3. Minor changes have been made following Partnership Scrutiny feedback 24th November 2016, which have been shared with SPPG members. Following Cabinet approval, the Plan will be submitted to the North Wales RCC in January 2016, to inform the development of the North Wales Regional Commissioning Plan. The final document will be published on the SP pages of the DCC website, and circulated to stakeholders.

9. **Chief Finance Officer Statement**

The council's policy is to pass on directly any cuts to specific grant funding streams therefore any further reductions will have to be managed within the resources available.

10. **What risks are there and is there anything we can do to reduce them?**
- 10.1. The proposals to manage the reduction in grant funding in 2017-18 are reasonable based on an assumed 0% figure, though with a contingency plan also in place to manage a 5% reduction. Further cuts above 5% could pose significant risks to services and service users:
- 10.2. The sheer scale and short notice of such cuts makes it difficult to make decisions about how to administer these cuts in a strategic and transparent way. The scale of cuts may have a disproportionate impact on some smaller providers who have very little room for efficiency savings.
 - 10.3. Cuts must be considered regionally – not only are there potentially differing views around regional priorities to fund, but the level of cuts could destabilise entire providers who work across the region.
 - 10.4. This can have a knock on effect of damaging provider confidence and the good relationships we have with them – this can be managed to some extent by continuing to share relevant information with providers.
 - 10.5. It may not be possible to manage more substantial cuts by simply remodelling services to find efficiency savings; this will necessitate the decommissioning of entire services which are providing quality support. This will directly impact upon frontline services, and will reduce much-needed support for some residents in Denbighshire. Denbighshire SP have developed a Decommissioning Strategy in order to manage this process fairly and transparently.
 - 10.6. SP relieves the burden on already overstretched statutory services such as Social Services, Health, and Police, by working to prevent crisis situations. Further cuts to SP will place even greater pressure on these statutory services.
 - 10.7. SP is also particularly key in supporting the delivery of the Housing Act (Wales) Act 2014 and Social Services and Well-being (Wales) Act 2014.
 - 10.8. In previous years, we have been afforded a safety net in the form of the SP reserve; this will not however be available for this year or next, as these funds will be used by DCC Community Support Services to mitigate the impact of cuts to internal services - both as a result of Supporting People Grant cuts, and wider cuts applied to the Social Services budget.
 - 10.9. Denbighshire SP have presented a contingency plan to SPPG in preparation of cuts being higher than 5%.
 - 10.10. In September 2015, DCC full Council voted unanimously in favour of a motion to protect the SP budget, and support the national 'Let's Keep on Supporting People' campaign, run by Cymorth Cymru and Community Housing Cymru.
11. **Power to make the Decision**
- To determine the content of any plan, strategy or other policy document requires approval by the Lead Cabinet Member, in accordance with Statutory Instrument 2001 No. 2291 (W,179) Regulation 4 (3)(c) + (d)

Denbighshire County Council Supporting People Local Commissioning Plan 2017-18

Page 15

Contents

Introduction	2
Strategic Priorities	3
Need, Supply and Service Gaps	7
Consultation Evidence	13
Priorities for Development	14
Service Development	19
Equality Impact Assessment	33
Spend Plan	34

Date	December 2016
Version	0.3
Status	Final draft for Cabinet

Introduction

What is Supporting People?

Supporting People is a Welsh Government Programme which provides housing related support services to people over the age of 16. This support enables people to live independently in the community, and prevent homelessness.

What is Housing Related Support?

Housing related support is provided to help people develop or maintain the skills and confidence necessary to live as independently as possible. This can include:

- Support to develop life and domestic skills
- Support to around budgeting, including accessing money advice
- Support to access other services and opportunities which may be beneficial
- Support to establish safety and security

Page 16

Denbighshire Supporting People Vision:

Supporting people to improve their quality of life

Our Mission Statement:

Working together to ensure the delivery of quality housing support services, which enable people to live independently and avoid homelessness

Our Principles:

- ❖ **Early intervention**
- ❖ **Citizen focus**
- ❖ **Creative, flexible, pro-active, and responsive solutions**
- ❖ **Transparency**
- ❖ **Outcomes focus**

Strategic Priorities

The Supporting People Programme aims to support vulnerable people to live as independently as possible by providing housing-related support services. It is focused on early intervention by preventing homelessness or a move to higher dependency institutional settings where possible, which can often result in savings to other front-line services such as social care, health and criminal justice. The Programme must therefore remain up-to-date with recent trends and developments both locally and nationally in order to remain relevant and cost-effective to other services.

There are significant legislative and policy changes affecting Supporting People, along with continued economic pressures not only on Supporting People but on wider public services. It is therefore imperative that we focus our efforts to ensure the services we deliver remain strategically relevant and take advantage of opportunities to streamline our work through increased collaboration with key partners.

Denbighshire Supporting People's current strategic priorities are:

1. Managing the ongoing budget cuts

It is expected that Supporting People will continue to face additional cuts as a result of reduced public spending nationally, despite a welcome reprieve in 2016-17 when the Supporting People budget was protected and maintained at 2015-16 level across Wales. The Denbighshire Supporting People budget has been reduced by 21.5% (£1.5 million) between 2012 and 2016. Denbighshire Supporting People will continue to seek to mitigate these cuts as far as possible through careful planning and negotiation with service providers and other stakeholders locally and regionally. The scale of the cuts may however require some services to be decommissioned despite being assessed as strategically relevant; this will be carried out using the Denbighshire Supporting People Decommissioning Strategy.

Following the draft budget release, Denbighshire Supporting People are currently modelling their 2017-18 budget on anticipated cuts of 0%, with a contingency plan for 5% (savings in excess of 5% had been found in anticipation of a 10% cut in 2016-17, which were then reinvested in short-term in-year projects when no cuts were made; therefore,

should 5% cuts materialise, it is anticipated that a large portion of these savings at this level will be found through the natural end of these in-year projects). If the budget is not cut, all money will remain in SP services.

2. Implementation of key pieces of legislation: Housing (Wales) Act 2014, Social Services & Well-being (Wales) Act 2014, Well-being of Future Generations (Wales) Act 2015, and Violence Against Women, Domestic Abuse & Sexual Violence (Wales) Act 2015

The implementation of the first two acts will have a substantial impact on Supporting People over the coming years. Both have a heavy focus on early intervention where people need support to live independently, which aligns well with Supporting People's key aim of preventing homelessness through early intervention - therefore it is anticipated there will be increased demand on our services.

Similarly, the Well-being of Future Generations (Wales) Act 2015 requires public bodies to carry out their functions in a sustainable way which improves our economic, social, environmental and cultural well-being - in practice, this means delivering preventative services, considering both short- and long-term needs, and working in collaboration with partners to deliver better outcomes and avoid duplication.

The Violence Against Women, Domestic Abuse & Sexual Violence (Wales) Act 2015 highlights the importance of early intervention work to prevent victims of violence against women, domestic abuse and sexual violence, becoming homeless in the first instance, and also wherever possible to allow them to stay in their own homes - again, aligning well with Supporting People's aims. Requirements under the Act are predicted to increase the numbers of people disclosing domestic abuse, which will likely in turn increase demand on our services in this area.

Denbighshire Supporting People continue to develop closer relationships with colleagues within Community Support Services, Education, and Children's Services, to support the implementation of these acts within Denbighshire - including exploring opportunities for joint commissioning with statutory services. Denbighshire Supporting People have identified available funding to assist with the development of the Denbighshire Homelessness Strategy, in addition to working collaboratively to inform the content and proposed solutions within the Strategy.

3. Contributing to the Tackling Poverty Agenda

In 2014, Supporting People, along with Housing and Homelessness, was incorporated into the Communities and Tackling Poverty Ministerial portfolio. Welsh Government highlighted the opportunities for greater links to be forged between Supporting People and the Tackling Poverty programmes: Communities First, Families First and Flying Start, and in 2016 have streamlined the administrative processes to allow greater flexibility and alignment between the four programmes.

These programmes are already collaborating locally through the development of a Corporate Anti-Poverty Group, and Strategic and Operational Groups. Work is currently underway in 2016 to map all services across the Tackling Poverty programmes, reduce duplication, and strengthen the support delivered, by identifying areas for joint commissioning - the first of which is likely to be around education and employment.

4. Closer regional collaboration

The establishment of the North Wales Supporting People Regional Collaborative Committee (RCC) in 2012 has enabled a strategic overview of developments that affect Supporting People both locally and regionally, through improved information-sharing. This allows opportunities for closer regional working between Supporting People Teams across North Wales, which presents an additional opportunity for making efficiency savings.

Denbighshire Supporting People are already engaged with a small number of regional and sub-regional projects, and continue to explore further opportunities for regional and sub-regional commissioning where appropriate - most recently working with Flintshire and Wrexham Councils on the delivery of a Syrian Resettlement Programme Orientation Project. Supporting People Teams across the region also work closely together to adopt standardised paperwork and processes, which delivers time and cost savings to both Supporting People Teams and service providers who work across more than one authority. Further opportunities for working closer together that are currently being explored include developing a joint Supporting People commissioning team across Flintshire and Denbighshire, development of a regional or sub-regional Referral Pathway, and contributing to the development of pilot regional projects.

Denbighshire Supporting People also represent North Wales Supporting People at groups such as the National Supporting People Outcomes Data Group, National Rough Sleeper Working Group, North Wales Area Planning Board Delivery Group, National Domestic Abuse Modernisation Group, Supporting People National Advisory Board, and the Local Health Board's Homeless & Vulnerable Groups Health Action Plan (for which Denbighshire Supporting People carried out a significant piece of citizen consultation work across North Wales).

Whilst working on these priorities, Denbighshire Supporting People will continue to be informed by local and national factors, including those already referenced above and:

- Equality considerations, including Denbighshire's Strategic Equality Plan, and the Welsh Language Standards
- Corporate guidance, including Denbighshire's Corporate Plan 2012-17; the Wellbeing Plan 2014-2018 (Single Integrated Plan), and the Supporting Independence in Denbighshire agenda
- National guidance, including the Supporting People Programme Grant Guidance 2013 (with new guidance due in 2016-17); the Ten Year Homelessness Plan for Wales 2009-2019, and the Standards for Improving the Health and Well-being of Homeless People and Specific Vulnerable Groups 2013
- Developments and findings associated with Denbighshire's Housing and Homelessness Strategies, as well as the Homelessness Forum
- Other key commissioning guidance/agendas, including the Domestic Abuse and Sexual Violence Collaborative Commissioning Toolkit, and the North Wales Mental Health Supported Housing Commissioning Statement
- Other developments, research, and strategies in key areas of Health, Social Care, and Criminal Justice

Need, Supply and Service Gaps

Need and supply

A range of data is used to identify need, assess current provision, and shape the development of Supporting People services.

Needs Mapping forms are completed for everyone who is identified as having housing-related support needs, with the data recorded whether a referral is taken forward or not. A regional form has been in operation since 2012, providing three years of comparable data for all six North Wales authorities. The Needs Mapping data helps to identify any shifting trends in the demography and specific needs of those requiring housing-related support, which may require services to be remodelled.

Page 21

Regular quantitative and qualitative monitoring of Supporting People-funded projects is carried out throughout the year, which informs full service reviews that take place every three years. Monitoring data verifies demand for the project and assesses value for money, quality of the service, compliance against the contract, and identifies areas for improvement.

It is noted that all projects are different, which makes it challenging to compare like-for-like or introduce benchmark measurements; however, given the year-on-year reductions to the Supporting People Programme Grant allocation, it is necessary to determine which projects are higher priorities to fund. Denbighshire Supporting People have designed a Strategic Priority to Fund (SPTF) matrix to assess both the performance and strategic relevance of a project, using only data that can be appropriately compared. Denbighshire Supporting People will use the SPTF as an initial indicator, to begin discussions on remodelling or decommissioning services to ensure the Grant continues to be used effectively.

There continues to be significant demand for Supporting People services within Denbighshire at a challenging time of national economic austerity and policy development, with heavy cuts to public services impacting greatly upon communities and individuals, particularly those most in need of support. Supporting People services are funded to support over 1000 citizens at any one time (excluding Alarms).

As illustrated below (Graphic 1), In 2015-16, 419 households who were homeless or threatened with homelessness were eligible for assistance under the Housing (Wales) Act 2014 from Denbighshire County Council; of these, Denbighshire had a full duty to secure accommodation for 20 households (who were found to be eligible, unintentionally homeless and in priority need). In the same year, over 2000 individuals and families received housing-related support through Supporting People services in Denbighshire alone. This highlights the hidden problem of homelessness, and also clearly indicates the value of the work of Supporting People services - who work to prevent people reaching a situation where they have to present to statutory homelessness services, as well as picking up a number of those who make enquiries and/or are ineligible for statutory homelessness support.

Graphic 1 - Hidden Problem of Homelessness

(each figure represents 10 households)

Number of households owed a full duty by Denbighshire to secure accommodation in 2015/16:



Number of people eligible for statutory assistance to prevent and/or relieve homelessness in 2015/16:



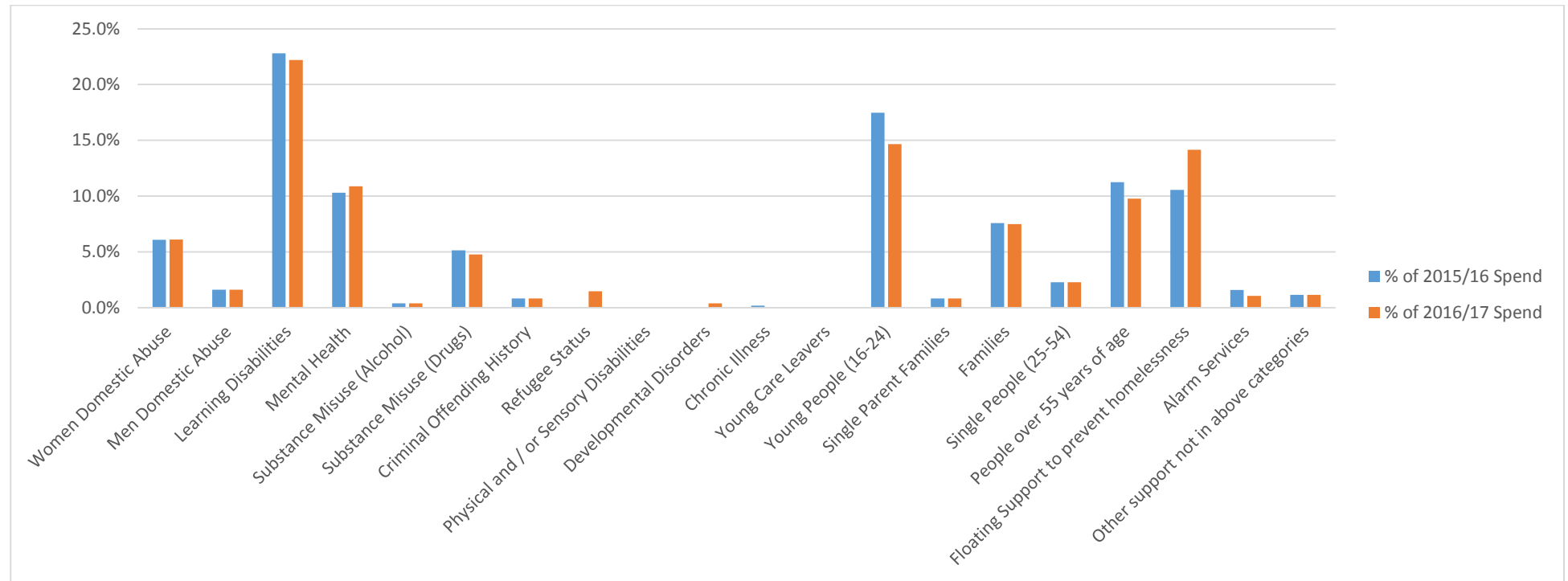
Number of people supported by Supporting People services in 2015/16:





Denbighshire Supporting People have worked with providers to manage the ongoing budget cuts by aligning project costs to our benchmark where possible, and by reviewing projects' eligibility for the Supporting People Grant. As a result of not receiving the cuts expected for 2016-17, the savings already identified have been reinvested into in-year spend-to-save projects, most of which are within the Floating Support to prevent homelessness/Generic category (see Graph 1).

Graph 1 – Comparison of 2015/16 & 2016–17 Spend

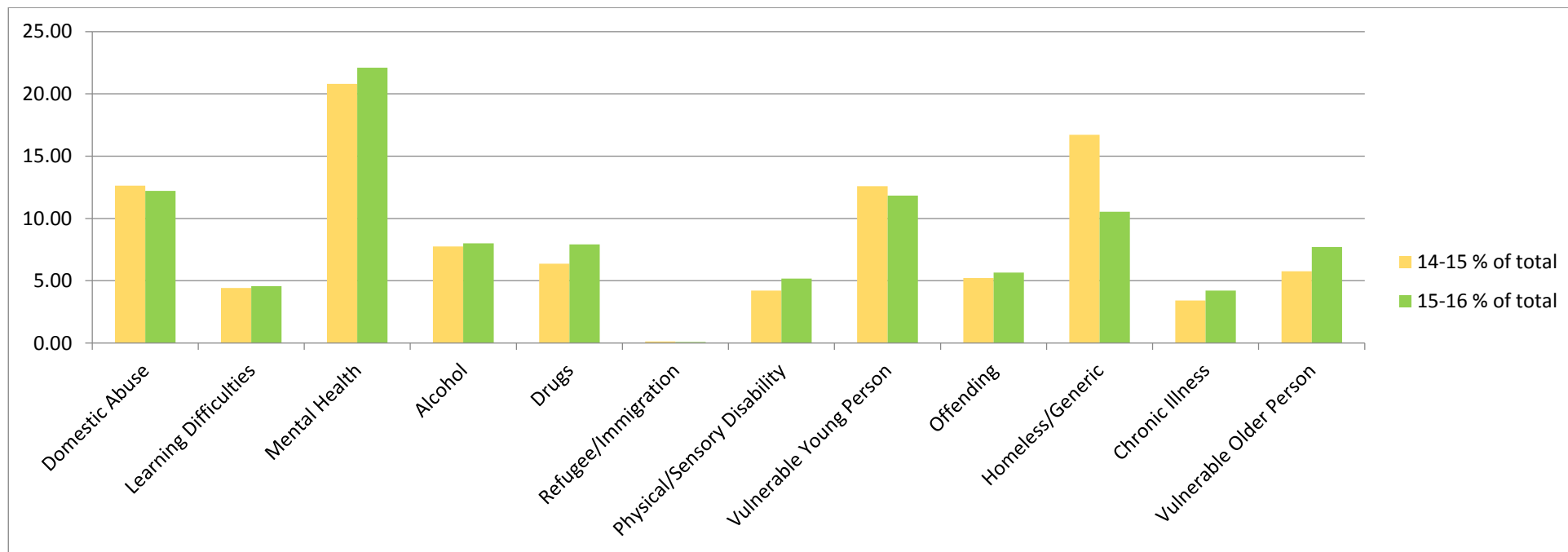


Support needs reported in 2015-16 through the needs mapping exercise have deviated slightly from the trends in 2013-14 and 2014-15. The proportion of forms reporting domestic abuse related support needs has remained steady in 2015-16,

whilst the proportion of forms reporting mental health related support needs has risen only slightly in comparison to larger rises in previous years. There have been notable rises in the proportion of forms reporting drug related support needs, and also support needs relating to being a vulnerable older person - whilst there has been a fall in the proportion of forms identifying needs relating to being young and vulnerable, in direct contrast to previous years. The drop in the proportion of forms reporting homelessness has continued, most likely because of the change to the category from 'Homelessness' to 'Generic', which is somewhat ambiguous. Despite some of these changes, the top four support needs identified remain the same as in previous years: mental health, domestic abuse, vulnerable young person, and homelessness/generic.

The increase in drug related support needs is also evident from the proportion of Needs Mapping forms reporting this area as a 'Lead Need', which has more than doubled from 2% in 2014-15, to 5% in 2015-16. There has been a corresponding rise in the proportion of forms identifying engagement with Community Drug and Alcohol Services - 10.9% of those referred in 2015-16, compared to 7.8% of those referred in 2014-15. This may require further investigation to ascertain whether this is due to improved reporting or an actual increase in people with drug related support needs.

Graph 2 - Comparison of 2014/15 & 2015/16 Support Needs Identified



There have been further changes in personal and household characteristics, with a continued fall in the proportion of young people, and a corresponding rise in older people presenting for support – this may be due to significant work being completed by Supporting People with older people’s services which has resulted in improved reporting, and/or a turnover of citizens accessing support. The proportion of couples and families presenting for support has remained steady, following a fall last year. There has also been a slight fall in the proportion of females requiring support (57% in 2015-16), despite a rise in the last two years from 53% in 2012-13, to 60% in 2014-15.

The reason for homelessness has seen a further fall in the proportion of people receiving a notice of eviction in 2015-16, with a small rise in neighbour disputes/harassment. The main reason for homelessness continues to be family/relationship breakdown (51% in 2015-16).

There has been a continued rise in completion of more fields within the form, which is encouraging and makes the data increasingly reliable.

Following the six-fold increase in the number of forms reporting current or previous membership of the armed forces in 2014-15 compared to the previous year, the numbers have remained steady in 2015-16. Denbighshire Supporting People continues to contribute to delivering against the Armed Forces Covenant.

Service gaps

The North Wales Regional Collaborative Committee requested a piece of work to be undertaken in 2015-16 to identify the unmet need and service gaps across the region, and to produce a robust methodology for the region to adopt in future. Currently, only those spend plan categories with no projects are highlighted as potential service gaps, and it was felt that met and unmet need should be more robustly checked and evidenced, in order that support is available to those most in need, especially given the pressure on budgets. Denbighshire Supporting People undertook this work on behalf of the region, and has recommended piloting the distribution of an annual survey to service providers, stakeholders and service users, which focuses on the support need groups identified as a priority by the RCC. This would supplement the data collected by the Needs Mapping form, and can inform whether any further changes need to be made to data collection on met and unmet need.

Service gaps against the spend plan are currently as follows:

- People with Physical and/or Sensory Disabilities – Needs Mapping data indicates that people with Physical and/or Sensory Disabilities (PSD) are presenting for services and are able to disclose their impairment, evidenced by increased completion rates of questions relating to PSD. It is recommended that this data continues to be monitored, and some work carried out with citizens and referrers to ensure people with PSD are able to access Supporting People projects, and to assess whether there is a need for a specialist project for this client group.
- People with Chronic Illness (including HIV and AIDS) – funding for this category accounted for 0.2% of 2015/16 spend; however, the review of this provision found that service users could have their needs met more appropriately, and more cost-effectively, by generic services rather than a specialist service.
- Young People who are Care Leavers – whilst there is no project specifically for this group, the DCC Family Support Team (in the Families support need group) does specifically support care leavers, and the new DCC Generic Support Project has been commissioned to support a range of hard-to-reach groups, which includes Care Leavers. There is

also a significant number of projects for young people in Denbighshire, which those leaving care are able to access. This being said, it has been recognised that Supporting People can't effectively meet the needs of young people alone - whether leaving care or not - and so are currently working with internal partners to develop a Young Person's 'Positive Pathway' (see Young People with Support Needs, under Service Development).

During 2015/16, there has been increased evidence of need for Supporting People to develop a process for people presenting with no 'local connection' to Denbighshire. Whilst the numbers presenting from other areas remain small and are not identified as having increased within the Needs Mapping data, there has been an increased need for clarity for all Supporting People projects in how to respond to presentations from those without this connection to Denbighshire. Following stakeholder consultation, a reconnection guidance document has been developed and approved by Supporting People Planning Group, and will be implemented by April 2017.

Consultation Evidence

Denbighshire Supporting People value feedback from all stakeholders about the commissioning and delivery of Supporting People services. This ensures that these services are held to a high quality standard, and continue to meet the needs of those they support.

When projects are reviewed every 3 years, Supporting People seek feedback from stakeholders (including citizens, project staff, and referrers) through interviews and questionnaires, to ensure that projects are delivering the service as required and that they continue to effectively meet the needs of the people they support. Any significant issues or themes emerging from the feedback will be addressed within the review recommendations, which may include improvements to existing practices, or remodelling a project to better meet demand.

If a project is considered for decommissioning, Supporting People will seek the views of stakeholders when completing the Decommissioning Report, and consider how any negative impacts can be alleviated.

Between 2014 and 2016, Supporting People's Service User Involvement Officer has been working with service providers and citizens to capture levels of engagement, areas of good practice, and collaboration opportunities within Denbighshire - in order to develop an easy-to-use quick-reference toolkit for service providers to use in developing their own involvement opportunities.

Supporting People are also considering consultation evidence gathered throughout the development of the homelessness strategy and Homelessness Forum.

An 8 week consultation period was held from August–September 2016, to discuss the LCP with all Supporting People stakeholders, and gather feedback on the commissioning, remodelling and decommissioning intentions of Denbighshire Supporting People. The LCP was circulated to a wide variety of stakeholders, including all SP commissioned projects, citizens, referrers, colleagues throughout Denbighshire Council, our Tackling Poverty Partners, and other support, health, and social care agencies in the area. Various meetings were also attended by Supporting People where feedback was sought. Additionally, a Supporting People Day was held in Rhyl Town Hall on 12th September 2016, with attendees including citizens and staff from a variety of stakeholder agencies. Feedback received during this consultation period was largely very positive; it did however particularly highlight the need for the Plan to better capture domestic abuse related priorities, especially in the context of the Violence Against Women Domestic Abuse & Sexual Violence (Wales) Act 2015.

Denbighshire Supporting People Planning Group are also consulted throughout the development of this Plan, and agree any changes to the content. Following the formal consultation period, the LCP was submitted to Partnership Scrutiny Committee, before the final document is submitted and signed off by Denbighshire County Council Cabinet. The LCP will then be submitted to the North Wales Regional Collaborative Committee in January 2017.

Priorities for Development

During the summer 2015, Denbighshire Supporting People outlined key priorities to be investigated or developed over the following 12-18 months. Table 1 details the work carried out by Supporting People so far, and Table 2 outlines ongoing and new priorities for the next 12-18 months.

Table 1

What we planned 2015-17	What we did
<p>1 Community Support Model Develop a model of community support where sessions are held in appropriate and accessible settings in the community, as a means of efficiently and economically delivering low level services. This may contribute to the RCC pilots (see no. 4).</p>	<p>Continued to pilot projects supporting individuals in group settings, examples include Countryside Services and DVSC training. Commissioned House Share project which provides life skills training for service users.</p>
<p>2 People with Developmental Disorders To give consideration to the possibility of redeploying funding within the DCC Learning Disabilities Community Living allocation to develop a small supported housing project for people with a diagnosis of high functioning autistic spectrum disorder.</p>	<p>Denbighshire Supporting People have contributed to a draft Commissioning Strategy for this service user group through the Commissioning for Adults with Autism Group. Funding provisionally allocated subject to evidence of demand for housing related support.</p>
<p>3 Generic / Floating Support / Peripatetic (Ty Golau) Denbighshire Supporting People will continue to work in collaboration with Clwyd Alyn Housing Association to implement the new Ty Golau project to ensure it effectively supports the new Housing (Wales) Act 2014, continues to develop a multi-agency approach to support the No Second Night Out model, and generates additional funding streams.</p>	<p>Denbighshire Supporting People attend Partnership meetings with Clwyd Alyn Housing Association, and have provided additional funding for Rough Sleeper Personal Budgets project. The Single Pathway Team attend weekly operational meetings, and have conducted research into the feasibility of wet provision in Denbighshire. Commissioned pilot Generic Floating Support project to work with hard-to-reach groups, using an outreach</p>

What we planned 2015-17	What we did
	approach.
<p>4 Regional Collaborative Committee Pilots Denbighshire Supporting People will support the piloting of new cost-effective approaches of support that have been put forward by support providers to the Regional Collaborative Committee, such as trialling the use of technology, e.g. Skype, Facebook, rather than traditional face-to-face support; and supporting the development of community support and social groups.</p>	<p>The Wallich Young People Generic Floating Support project have piloted new approaches to support using technology, and provide regular updates to the RCC Sub-Group.</p>
<p>5 Supported Housing Review all Supporting People Supported Housing provision to ensure it continues to meet demand appropriately and to address any issues that prevent service users from moving on to independent living quickly and sustainably.</p>	<p>Supporting People are looking at the balance between Floating Support and Supported Housing, and will further work with providers to address the affordability of Supported Housing if the resident is working. Building Futures group set up to investigate the possibility of combining learning skills with bringing an empty property back to use.</p>
<p>6 Off the Shelf Develop a bank of off-the-shelf specifications for short-term initiatives, in order that any in-year underspend that is identified can be addressed and utilised quickly.</p>	<p>Underspend was closely monitored in 2015/16 and a number of short-term projects explored and implemented as this money became available. In contrast to previous years, this allowed the SP Grant to be fully utilised with no remaining underspend.</p>
<p>7 Education and Employment Investigate the low attainment of outcomes related to education, training, employment and volunteering, and renew</p>	<p>Linked to point 1 above, DVSC and Countryside Services have engaged service users in volunteering and DVSC in particular are encouraging people into employment</p>

What we planned 2015-17	What we did
the focus on this area of support amongst existing projects.	through confidence building. Supporting People will continue to work with providers to encourage increased uptake of training and employment and to challenge barriers.
8 Specialist vs Generic Following the remodelling of the majority of Supporting People services, reconsider the balance of specialist and generic support provision and consider realigning if appropriate.	Denbighshire Supporting People have begun to look at the balance of specialist and generic services, now that all SP projects have undergone a full service evaluation within the last 4 years. In doing so, Supporting People will be guided by local evidence of need, as well as national evidence bases.
9 Review Benchmark Denbighshire Supporting People will review their benchmark cost for a full time support worker in line with the Value For Money Policy.	Denbighshire SP benchmark was increased by 1% following notification of 0% cuts to 2016/17 budget. Supporting People will continue to monitor the benchmark through service evaluations.
10 Local Connection Consider the case for introducing a clear local connection policy for all Denbighshire Supporting People projects.	'Local Connection' paper completed by Supporting People and distributed for consultation in 2016. Reconnection Guidance subsequently developed, to be implemented by April 2017.

Page 31

Table 2

Priority 2017-18

Priority 2017–18

1. Community Support Model

Develop models of community support, where sessions are held in appropriate and accessible settings in the community, as a means of efficiently and economically delivering low level services and combatting social isolation, by enabling people to establish their own networks of support. Develop close links with other relevant DCC departments and third sector agencies, to assist citizens to access group support and volunteering opportunities (including access to transport).

2. People with Developmental Disorders

To explore the possibility of redeploying funding within the DCC Learning Disabilities Community Living allocation to develop a housing related support project for people with a diagnosis of high functioning autistic spectrum disorder.

3. Regional Collaborative Committee

Denbighshire Supporting People will contribute to meeting the priorities of the regional development plan. This will include evaluating the pilot projects from the previous year and exploring opportunities for regional working.

4. Supported Housing

Review Supporting People Supported Housing provision to ensure it continues to meet demand appropriately and to address affordability issues if the service user enters employment. To consider the impact of the Local Housing Allowance cap on Supported Housing, proposed for 2019/20.

5. Education and Employment

Investigate the low attainment of outcomes related to education, training, employment, and volunteering, and renew the focus on this area of support amongst existing projects. To explore joint commissioning of a pilot project with other Tackling Poverty Programmes to improve access to, and achievement within, education and employment.

6. Homelessness Strategy

Work collaboratively with Denbighshire Housing Solutions to develop and inform the Homelessness Strategy, as well as the Homelessness Forum.

Priority 2017–18

7. Young Person's Positive Pathway

Work closely with Homelessness, Social Services, Youth Justice, and other stakeholders to develop a Young Person's 'Positive Pathway', and ensure the needs of young people in Denbighshire are met appropriately. In doing so, Supporting People will be informed by collaborative working across health, education, social services, and criminal justice services, and research initiatives such as the Welsh Adverse Childhood Experiences (ACE) Study.

8. Personal Budgets

Evaluate the two Personal Budget pilot projects within Ty Golau and the Single Pathway Team, to inform future commissioning of these projects.

9. Wet Provision

Work alongside Conwy & Denbighshire Community Safety Partnership to determine the need for 'wet' provision in Denbighshire (support services where people accessing can consume alcohol on site). Following initial research by the Single Pathway, the Supporting People Generic Support (Outreach) Team is undertaking a piece of work to establish the perceived need for such provision amongst stakeholders in Denbighshire.

10. Older People's Services

Align the Supporting Independent Living (SIL) service with the DCC Reablement service, to offer a consistent and streamlined service to people from high to low needs. To ensure that all of our Older People's services contribute to the aims of the Denbighshire Ageing Well Plan.

Service Development

All units currently funded by Denbighshire Supporting People are detailed in Table 3 below, along with proposals for service development, decommissioning, and remodelling over the next year (and onwards).

Due to the possible ongoing reductions to the Supporting People budget, the Denbighshire Supporting People Team will consider all projects in line with the Decommissioning Strategy, to determine what will be a priority to fund. This will also be informed by work carried out on the Priorities for Development, detailed within this Plan. Service provision may change during the development of this Plan, as Denbighshire Supporting People take advantage of opportunities to remodel services at contract end, and/or according to demand.

Table 3

Page 34

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
<p>Women Experiencing Domestic Abuse</p>	<p>United Against Domestic Abuse</p> <ul style="list-style-type: none"> • 12 floating support units <p>Glyndwr Women’s Aid</p> <ul style="list-style-type: none"> • 5 refuge units <p>Hafan Cymru</p> <ul style="list-style-type: none"> • 8 supported housing units <p>North Denbighshire Domestic Abuse Services</p> <ul style="list-style-type: none"> • 3 refuge units 	<p><i>Applicable to both male and female domestic abuse services:</i></p> <p>A strategic group has been established between Supporting People and the Community Safety Partnership to address domestic abuse in Denbighshire. This group has representation on the North Wales Gender Based Violence Domestic Abuse and Sexual Violence Forum.</p> <p>Denbighshire Supporting People regularly attend the All Wales Domestic Abuse Modernisation Group and hope to further increase North Wales representation on the group.</p> <p>Denbighshire Supporting People will also contribute to the Domestic Abuse Task and Finish Group to be developed by the RCC.</p> <p>Target hardening is on the national agenda with slippage funds being</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
		<p>allocated by Welsh Government to purchase equipment across the country, £68,500 allocated to North Wales. 'Soft' target hardening equipment has now been distributed to SP specialist DA services across Denbighshire, to enable staff to offer the equipment to low/medium risk individuals supported. Supporting People Grant terms have also explicitly included the fitting of target hardening as Supporting People-eligible, which Denbighshire Supporting People intend to support</p> <p>Domestic Abuse remains one of the highest support needs reported by women accessing Supporting People services.</p>
Men Experiencing Domestic Abuse	<p>North Denbighshire Domestic Abuse Services</p> <ul style="list-style-type: none"> • 2 refuge units <p>United Against Domestic Abuse</p> <ul style="list-style-type: none"> • 12 floating support units 	<p><i>See notes in service user group above (Women Experiencing Domestic Abuse) regarding domestic abuse services for both males and females.</i></p> <p>The number of males reporting domestic abuse have risen slightly in 2015/16 compared to previous years, although it is rarely identified as a lead support need on the Needs Mapping form. Demand for floating support remains low for males; however, this will continue to be monitored against the Needs Mapping data, to ensure there are no barriers to accessing support.</p> <p>Flintshire Supporting People had identified a gap in their provision for a male-only domestic abuse service, and have now opened an accommodation-based service, which is accessible to Denbighshire residents.</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
People with Learning Disabilities	<p>Denbighshire County Council</p> <ul style="list-style-type: none"> • 109 community living units <p>KeyRing</p> <ul style="list-style-type: none"> • 18 floating support units <p>Cymryd Rhan</p> <ul style="list-style-type: none"> • 5 floating support units 	<p>Funding to DCC Community Living will continue to be reduced every year, as agreed in 2013. A Supporting People Link Worker is in post over the last year to assist the development and implementation of standardised paperwork for all Supporting People-funded internal services, and to ensure they are delivering Supporting People-eligible support.</p> <p>Floating support services are being considered for remodelling in 2016-18; options include combining smaller projects into one, and exploring sub-regional commissioning with Flintshire County Council.</p> <p>The RCC Sub-Group are currently overseeing the work across all North Wales authorities to address Supporting People eligibility issues, as well as considering the risks and opportunities to future funding and service delivery.</p>
People with Mental Health Issues	<p>Cymryd Rhan</p> <ul style="list-style-type: none"> • 10 floating support units <p>Hafal</p> <ul style="list-style-type: none"> • 20 floating support units • 8 supported housing units <p>Hafan Cymru</p> <ul style="list-style-type: none"> • 10 floating support units <p>Grwp Cynefin</p> <ul style="list-style-type: none"> • 12 floating support units 	<p>Mental Health remains one of the highest support needs reported by people accessing Supporting People services, although only 30% identify it as a 'lead need', which further supports the trend that more people are presenting with lower level mental health needs.</p> <p>As part of our response to this, Denbighshire Supporting People have commissioned a support and research project for people who may be presenting with mental health issues as a result of using substances, in particular the use of novel psychoactive substances.</p> <p>Partnership working will continue to be developed with Community Mental Health Services and BCUHB to ensure our services complement those provided by statutory services. This includes a piece of work to</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
	<p>Denbighshire County Council</p> <ul style="list-style-type: none"> • 5 supported housing units • 5 floating support units <p>CAIS</p> <ul style="list-style-type: none"> • 15 floating support units 	<p>map all Mental Health services provided within Denbighshire, to improve understanding of the provision in place, reduce duplication, and potentially commission joint services.</p> <p>The Supporting People Link Worker is also assisting the development and implementation of standardised paperwork for all Supporting People-funded internal services, and ensuring they are delivering Supporting People-eligible support.</p>
<p>People with Substance Misuse Issues (Alcohol)</p>	<p>CAIS</p> <ul style="list-style-type: none"> • 10 floating support units 	<p><i>Applicable to both drug and alcohol services:</i></p> <p>Work is ongoing to explore whether there is a need for supported housing specifically for single females with no dependents, with substance misuse issues (drug and/or alcohol).</p> <p>Denbighshire Supporting People have been working closely with the Community Safety Partnership to develop a response to anti-social behaviour issues in Denbighshire, and have been investigating the need for wet provision in Denbighshire.</p> <p>All North Wales Supporting People teams once again received Substance Misuse Action Fund (SMAF) funding for 2015-16 to purchase starter packs for people moving into new tenancies (including things like bedding, crockery, microwave, pans). SMAF funding has also been provided to the Rhyl Recovery Project once again, which supports individuals to address substance use issues through mutual aid groups, and is delivered from the Dewi Sant Centre.</p> <p>Denbighshire Supporting People will continue to improve links with</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
		<p>Substance Misuse Services through continued representation on the Area Planning Board Delivery Group, and will explore future revenue funding available from the SMAF, considering any opportunities for regional or sub-regional working.</p>
<p>People with Substance Misuse Issues (Drugs & Volatile Substances)</p>	<p>CAIS</p> <ul style="list-style-type: none"> • 5 supported housing units • 17 floating support units <p>Clwyd Alyn Housing Association</p> <ul style="list-style-type: none"> • 4 hostel units • 3 floating support units <p>The Wallich</p> <ul style="list-style-type: none"> • 6 supported housing units • 1 floating support unit 	<p><i>See notes in service user group above (Substance Misuse Issue (Alcohol)) regarding both drug and alcohol services.</i></p> <p>People with Substance Misuse Issues (Drugs & Volatile Substances) only:</p> <p>The Wallich Doorstop project is being delivered sub-regionally with Conwy from 2016.</p> <p>The Ty Golau project are working to develop closer relationships with their partner agencies, and are further developing the Housing First element of the project to overcome the challenges encountered, and ensure it operates in line with Housing First principles. The project continues to pilot the Rough Sleeper Personal Budget project, which provides innovative ‘one-off’ solutions to assist a move towards independent living.</p> <p>Denbighshire Supporting People will liaise with neighbouring Supporting People teams to explore opportunities to consider the development of a sub-regional Housing First project for single people who have substance use issues.</p> <p>The increase in the number of people identifying drug related support</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
		needs will be investigated further.
People with Criminal Offending History	Nacro Cymru <ul style="list-style-type: none"> • 6 supported housing units 	<p>Following a decline in offending being reported as a support need by those accessing Supporting People services in the previous two years, the numbers now remain steady, which may in part be due to the changes to the Housing (Wales) Act 2014 - removing priority need for offenders and thus, offenders may need more support on release.</p> <p>The Wrexham Prison for male offenders will open in 2017, and will have a focus on the education, training, and resettlement of offenders. Along with the legislative changes within the Housing (Wales) Act 2014, and the Social Service and Wellbeing (Wales) Act 2014, this will have a significant impact upon the resettlement of offenders within North Wales.</p> <p>Denbighshire Supporting People will continue to attend the North Wales Prisoner Resettlement Steering Group to address these changes.</p> <p>Demand for specialist provision for offenders will be monitored over the next 1-2 years.</p>
People with Refugee Status	British Red Cross <ul style="list-style-type: none"> • 8 floating support units 	<p>Denbighshire Supporting People have commissioned a floating support project as part of Denbighshire's response to the Syrian Resettlement Programme. This is currently being developed sub-regionally with both Flintshire and Wrexham Councils. Supporting People are also coordinating the wider Local Authority response, a role which will be shared with Flintshire Supporting People.</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
People with Physical and / or Sensory Disabilities	No specific projects	<p>Needs mapping data indicates that people with Physical and/or Sensory Disabilities (PSD) are presenting for services and are able to disclose their disability, evidenced by increased completion rates of Needs Mapping questions relating to PSD.</p> <p>Numbers reporting needs in this area will continue to be monitored, alongside considering whether needs can be met by existing services.</p>
People with Developmental Disorders (i.e. Autism)	No specific projects	<p>Work is being undertaken to assess the needs of people with high functioning autistic spectrum disorder, and dependent on the level of cuts in future years, some funding removed from Community Living may be redeployed into a specific project. Denbighshire Supporting People are currently contributing to the development of a Denbighshire Commissioning Strategy for people with high-functioning autism.</p> <p>Supporting People will continue to make links with specialist services to promote knowledge of, and access to, existing Supporting People services. This includes the provision of training on autism to providers in 2016.</p>
People with Chronic Illness (including HIV, AIDS)	No specific projects	<p>The regional project for this client group has been decommissioned, as a service review found that the people supported could have their needs met more appropriately, and more cost-effectively, by generic services rather than a specialist service.</p> <p>Numbers reporting needs in this area will continue to be monitored, alongside whether these needs can be met by existing services.</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
Young People who are Care Leavers	No specific projects	<p>There are a number of young people's projects which young people leaving care can, and do, access. The DCC Family Support Team (under the Families with Support Needs group) can also support those leaving care, where a statutory duty still exists; the new DCC Generic Support (Outreach) Project has also been commissioned to support a range of hard-to-reach groups, which includes Care Leavers. There is currently no evidence to suggest that a specific project is required, and it is anticipated that the 'When I Am Ready' scheme may actually reduce the demand from care leavers on Supporting People services.</p> <p>It has however been recognised that Supporting People can't effectively meet the needs of young people alone - whether leaving care or not - and so are currently working with Homelessness, Social Services, and other stakeholders to develop a Young Person's 'Positive Pathway', to ensure the needs of young people in Denbighshire are met appropriately.</p>
Young People with Support Needs (16 to 24)	<p>Clwyd Alyn Housing Association</p> <ul style="list-style-type: none"> • 33 supported housing units <p>Local Solutions</p> <ul style="list-style-type: none"> • 14 supported housing units <p>Hafan Cymru</p>	<p>Young people continue to make up a significant proportion of those requiring housing-related support; however, numbers have reduced slightly in the last year. It is expected that demand from young people might rise over the next few years, given changes to welfare benefits affecting young people, unless they can remain in the family home. Denbighshire Supporting People will work with Housing Benefit to reduce the impact on these young people. Further learning is also expected from the Wallich House Share project, which has been extended into 2016-17.</p> <p>Denbighshire Supporting People are currently evaluating all Supporting</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
	<ul style="list-style-type: none"> • 6 supported housing units • 15 floating support units <p>Nacro Cymru</p> <ul style="list-style-type: none"> • 6 supported housing units <p>Grwp Cynefin</p> <ul style="list-style-type: none"> • 6 floating support units • 6 supported housing units <p>The Wallich</p> <ul style="list-style-type: none"> • 5 floating support units 	<p>People provision for young people - whether services continue to meet the needs of young people appropriately, or whether alternative support models could be used more effectively. As already identified, it is recognised that Supporting People can't effectively meet the needs of young people alone, and so are currently working with key stakeholders to develop a 'Positive Pathway', and improve outcomes for young people in Denbighshire. This includes working on remodelling existing provision (including The Wallich projects and Y Dyfodol) in 2016-17.</p> <p>Denbighshire Supporting People are also keen to increase the number of young people accessing education and training, to improve their ability to move on to independent living.</p> <p>Denbighshire's contribution to the sub-regional projects delivered by Local Solutions will continue to be monitored against demand.</p>
Single Parent Families with Support Needs	<p>Nacro Cymru</p> <ul style="list-style-type: none"> • 6 supported housing units 	<p><i>Applicable to both single parent families and families services:</i></p> <p>Families account for a significant proportion of people accessing Supporting People services; however, families can and often do access projects within other support areas, for example, domestic abuse, young people, or generic projects. Therefore, there isn't a significant demand for family-specific projects.</p> <p>Supporting People continue to develop close links with Families First and Flying Start locally and nationally, as part of the wider alignment of all four Tackling Poverty programmes, which may help to streamline support for families.</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
Families with Support Needs	Denbighshire County Council <ul style="list-style-type: none"> • 59 floating support units The Wallich <ul style="list-style-type: none"> • 10 floating support units 	<p><i>See notes in service user group above (Single Parent Families with Support Needs) regarding services for both single parent families and families.</i></p> <p>Families with Support Needs only: A Supporting People Link Worker has been in post over the last year to assist the development and implementation of standardised paperwork for all Supporting People-funded internal services, and to ensure they are delivering Supporting People-eligible support. A Welsh Government review of Denbighshire Supporting People in 2015 identified that some Supporting People-funded support appeared to be delivering statutory services, and this should be monitored to ensure funding is for housing related support only - this will be addressed by the Link Worker.</p>
Single People with Support Needs not listed above (25 to 54)	Seashells <ul style="list-style-type: none"> • 4 supported housing units 	<p>As noted above (under Substance Misuse), work is ongoing to explore the need for supported housing for single females with no dependents - and what specifically may need addressing - for example, drug and/or alcohol, mental health, or simply generic provision for females. This includes investigating the need for wet provision in Denbighshire.</p>
People over 55 years of age with Support Needs	Denbighshire County Council <ul style="list-style-type: none"> • 320 floating support units 	<p>A significant amount of work has been carried out within the past 4 years to implement the Aylward Review recommendation of making older people's services tenure neutral. The number of units funded by Supporting People have decreased as a result, as not all residents in sheltered housing require active support beyond the provision of an alarm, and some organisations have declined Supporting People funding</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
		<p>in order that they may continue operating a traditional warden service.</p> <p>The Supporting Independent Living (SIL) service will be aligned with the DCC Reablement service to offer a consistent and streamlined service to people from high to low needs. This will require further funding to enable the service to effectively support the Social Services & Well-being (Wales) Act 2014.</p> <p>The Supporting People Link Worker is assisting in the development and implementation of standardised paperwork for all Supporting People-funded internal services, and to ensure they are delivering Supporting People-eligible support.</p>
<p>Generic / Floating Support / Peripatetic (tenancy support services which cover a range of support needs)</p>	<p>Clwyd Alyn Housing Association</p> <ul style="list-style-type: none"> • 50 floating support units <p>The Wallich</p> <ul style="list-style-type: none"> • 60 floating support units <p>Denbighshire County Council</p> <ul style="list-style-type: none"> • 151 floating support units 	<p>Generic homelessness support remains one of the highest support needs reported by people accessing Supporting People services.</p> <p>Whilst specialist knowledge and support is crucial to supporting people with complex needs, it is also important to provide more generic services which can offer flexible support on a number of issues. Supporting People will be reviewing the balance between specialist and generic services in 2016-18, to ensure demand is met appropriately.</p> <p>Supporting People will consider regional or sub-regional opportunities for the provision of generic floating support services and the coordination of the Single Pathway Project, both of which would improve flexibility, knowledge across county borders, and consequently, the services provided.</p> <p>Denbighshire Supporting People have commissioned a generic floating</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
		<p>support (Outreach) project in 2016-17, to deliver outreach support to hard-to-reach groups, such as rough sleepers and ‘street drinkers’. This project will link in closely with the services delivered in the Dewi Sant Centre in Rhyl, and has recently been successful in an application for funding from the Police and Crime Commissioner to develop a citizen-led group in the Centre.</p> <p>A Housing Solutions post is being funded by Denbighshire Supporting People to pilot the reasonable steps work required under the Housing (Wales) Act 2014, which will also inform future collaborative working.</p> <p>Denbighshire Supporting People are also considering remodelling Wallich services, including the generic GIFT project.</p>
Alarm services	<p>Abbeyfield</p> <ul style="list-style-type: none"> • 25 alarm units <p>Clwyd Alyn Housing Association</p> <ul style="list-style-type: none"> • 123 alarm units <p>Denbighshire County Council</p> <ul style="list-style-type: none"> • 877 alarm units <p>Grwp Cynefin Housing Association</p> <ul style="list-style-type: none"> • 100 alarm units 	<p>All Alarm contracts have now been re-issued following the work undertaken to reduce Supporting People funding to the monitoring of alarms, only in line with Supporting People eligibility.</p>

Service User Group	Current Service Provision & Number of Units	Service Development, Decommissioning, and Remodelling Proposals
	Wales & West Housing Association <ul style="list-style-type: none"> • 67 alarm units 	
Expenditure which does not directly link to the spend plan categories above	Clwyd Alyn Housing Association <ul style="list-style-type: none"> • 4 emergency bed units Denbighshire County Council <ul style="list-style-type: none"> • Supporting People Administration 	<p>The use of emergency beds in Ty Golau will continue to be monitored and challenged to ensure it is operating a 'No Second Night Out' Approach, which will also further inform the need for wet provision in Denbighshire.</p> <p>Welsh Government issued notice that the Supporting People Programme Grant cannot be used to fund the Local Authority's Supporting People Team from 2019/20, and that between 2016 and 2019, funding for the team must reduce by at least 10% year on year.</p> <p>The budget for the team has been reduced by 30% since 2013, and Denbighshire County Council intend to identify other sources of funding internally to enable the Grant to continue being administered effectively in the future - ensuring services continue to meet demand, operate safely and to a high quality. The team will therefore no longer be funded by the Grant by 2019/20, as required.</p>

Wellbeing Impact Assessment

A Wellbeing Impact Assessment (WIA) was completed in October 2016. This identified that the Plan had a positive impact on five out of the seven wellbeing goals; the remaining two being neutral. In terms of sustainability, the Plan scored 15/24 -

this may in part be influenced by the uncertainty surrounding SP Grant funding; however, the WIA will be revisited prior to finalisation, following Cabinet feedback.

As part of the Denbighshire SP Decommissioning Strategy, a WIA will also be completed for each project being considered for decommissioning. Service reviews/contract management throughout the year additionally ensure that any negative impacts can be identified and addressed.

An Equality Impact Assessment (EqIA) had additionally already been completed for the LCP in July 2016. This confirmed that SP services are accessed by all protected characteristic groups; that every reasonable effort has been made to eliminate or reduce any potential disproportionate negative impact on those with protected characteristics, and that SP will continue to monitor the impact of any changes made. The EqIA did not identify any detrimental impact brought about by the Plan on any protected characteristics.

Spend Plan

To be completed upon receipt of 2017/18 budget from Welsh Government.

This page is intentionally left blank

0% Cuts Spend Plan

SUPPORTING PEOPLE PROGRAMME GRANT					
PROPOSED SPEND PLAN ASSUMING A 0% GRANT REDUCTION		2016/2017	2017/2018	Variance	
1	Women experiencing Domestic Abuse	321,433	321,433	0	0.00%
2	Men experiencing Domestic Abuse	84,588	84,588	0	0.00%
3	People with Learning Disabilities	1,168,800	1,135,812	-32,988	-2.82%
4	People with Mental Health Issues	572,778	512,045	-60,733	-10.60%
5	People with Alcohol Issues	20,698	20,493	-205	-0.99%
6	People with Substance Misuse Issues	247,073	244,805	-2,268	-0.92%
7	People with Criminal Offending History	43,194	43,195	1	0.00%
8	People with Refugee Status	77,770	69,600	-8,170	-10.51%
9	People with Physical and/or Sensory Disabilities	0	0	0	0.00%
10	People with Developmental Disorders (i.e. Autism)	24,853	51,317	26,464	106.48%
11	People with Chronic Illnesses (including HIV,Aids)	0	0	0	0.00%
12	Young People who are Care Leavers	0	1	1	0.00%
13	Young People with Support Needs (16 to 24)	771,656	858,435	86,779	11.25%
14	Single Parent Families with Support Needs	43,194	43,194	0	0.00%
15	Families with Support Needs	394,839	334,090	-60,749	-15.39%
16	Single People with Support Needs not listed above (25 to 54)	120,329	120,329	0	0.00%
17	People over 55 years of age with Support Needs (this category must be exclusive of alarm services)	514,090	514,090	0	0.00%
18	Generic/Floating Support/Peripatetic (tenancy support services which cover a range of user needs)	745,565	847,410	101,845	13.66%
19	Alarm Services (including in sheltered/extra care)	56,117	55,561	-556	-0.99%
20	Expenditure which does not directly link to the spend plan categories above.	282,717	233,297	-49,420	-17.48%
TOTAL		5,489,694	5,489,695	1	0.00%

Narrative for significant variances

Welsh Government draft budget has indicated 0% cuts, which has been reiterated by WG Officers; however, until we have this formally confirmed, SP remains cautious with its spend plan, and is contingency planning for 5%, as detailed below. Please note that although savings have been identified in some areas, all savings will be reinvested into the Supporting People Programme.

3. Learning Disabilities (reduction) - As per agreement, LD funding is to reduce year on year to agreed eligible level

4. Mental health (reduction) – End of short term, in-year (research) project
5. Alcohol Issues (reduction) - Savings found at tender
8. Refugee status (reduction) - Sub-regional funding agreement
10. Developmental disorders (increase) - Provisional allocation of funds (SP are currently attending the Commissioning for Adults with Autism Group, looking at the possibility of a specific project)
13. Young People (increase) - To fund a stronger management structure as part of Y Dyfodol remodel (as discussed at November Cabinet), as well as redistribution of funds due to remodel (see 15)
15. Families (reduction) - Redistribution of funds due to remodel
18. Generic (overall increase) - Funding of Housing Solutions Post to support implementation of Housing (Wales) Act; end of short term, in-year project (House Share); increase in Reablement funding to support continued implementation of Social Services and Wellbeing (Wales) Act
20. Expenditure not linked (reduction) - Percentage of SP Admin budget to come from central Community Support Services budget funding as per directions issued by WG

5% Cuts Spend Plan

SUPPORTING PEOPLE PROGRAMME GRANT					
PROPOSED SPEND PLAN ASSUMING A 5% GRANT REDUCTION		2016/2017	2017/2018	Variance	
1	Women experiencing Domestic Abuse	321,433	321,433	0	0.00%
2	Men experiencing Domestic Abuse	84,588	84,588	0	0.00%
3	People with Learning Disabilities	1,168,800	1,072,775	-96,025	-8.22%
4	People with Mental Health Issues	572,778	512,045	-60,733	-10.60%
5	People with Alcohol Issues	20,698	20,493	-205	-0.99%
6	People with Substance Misuse Issues	247,073	244,805	-2,268	-0.92%
7	People with Criminal Offending History	43,194	43,195	1	0.00%
8	People with Refugee Status	77,770	69,600	-8,170	-10.51%
9	People with Physical and/or Sensory Disabilities	0	0	0	0.00%
10	People with Developmental Disorders (i.e. Autism)	24,853	5,880	-18,973	-76.34%
11	People with Chronic Illnesses (including HIV,Aids)	0	0	0	0.00%
12	Young People who are Care Leavers	0	1	1	0.00%
13	Young People with Support Needs (16 to 24)	771,656	823,435	51,779	6.71%
14	Single Parent Families with Support Needs	43,194	43,194	0	0.00%
15	Families with Support Needs	394,839	334,090	-60,749	-15.39%
16	Single People with Support Needs not listed above (25 to 54)	120,329	120,329	0	0.00%
17	People over 55 years of age with Support Needs (this category must be exclusive of alarm services)	514,090	514,090	0	0.00%
18	Generic/Floating Support/Peripatetic (tenancy support services which cover a range of user needs)	745,565	716,400	-29,165	-3.91%
19	Alarm Services (including in sheltered/extra care)	56,117	55,561	-556	-0.99%
20	Expenditure which does not directly link to the spend plan categories above.	282,717	233,297	-49,420	-17.48%
TOTAL		5,489,694	5,215,211	-274,483	-5.00%

Narrative for significant variances

(As above, please note that although savings have been identified in some areas, all savings will be reinvested into the Supporting People Programme.)

3. Learning Disabilities (reduction) - As per agreement, LD funding is to reduce year on year to agreed eligible level; project also identified to be considered for decommissioning (in accordance with SP Decommissioning Strategy)
4. Mental health (reduction) – End of short term, in-year (research) project
5. Alcohol Issues (reduction) - Savings found at tender
8. Refugee status (reduction) - Sub-regional funding agreement
10. Developmental disorders (reduction) - Provisional allocation of funds to be reduced (SP are currently attending the Commissioning for Adults with Autism Group, looking at the possibility of a specific project)
13. Young People (increase) - To fund a stronger management structure as part of Y Dyfodol remodel (as discussed at November Cabinet), as well as redistribution of funds due to remodel (see 15)
15. Families (reduction) - Redistribution of funds due to remodel
18. Generic (overall reduction) - Funding of Housing Solutions post to cease; end of short term, in-year project (House Share); increase in Reablement funding to support continued implementation of Social Services and Wellbeing (Wales) Act
20. Expenditure not linked (reduction) - Percentage of SP Admin budget to come from Reablement funding as per directions issued by WG

Supporting People Local Commissioning Plan 2017-18

Wellbeing Impact Assessment Report

This report summarises the likely impact of a proposal on the social, economic, environmental and cultural well-being of Denbighshire, Wales and the world.

Assessment Number:	49
Brief description:	The LCP updates on Supporting People's™ commissioning intentions for the next financial year, following on from the broader three year 2016-19 plan, published earlier this year. It details Denbighshire Supporting People's™ strategic priorities; need, supply and service gaps analysis; consultation evidence; priorities for development, and service development.
Date Completed:	Version: 0
Completed by:	
Responsible Service:	Community Support Services
Localities affected by the proposal:	Whole County,

IMPACT ASSESSMENT SUMMARY AND CONCLUSION

Before we look in detail at the contribution and impact of the proposal, it is important to consider how the proposal is applying the sustainable development principle. This means that we must act "in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs."

Score for the sustainability of the approach

Could you do more to make your approach more sustainable?

(2 out of 4 stars)
Actual score : 15 / 24.

Summary of impact

Wellbeing Goals

A prosperous Denbighshire	Positive
A resilient Denbighshire	Neutral
A healthier Denbighshire	Positive
A more equal Denbighshire	Positive
A Denbighshire of cohesive communities	Positive
A Denbighshire of vibrant culture and thriving Welsh language	Neutral
A globally responsible Denbighshire	Positive

Main conclusions

THE LIKELY IMPACT ON DENBIGHSHIRE, WALES AND THE WORLD

A prosperous Denbighshire

Overall Impact	Positive
Justification for impact	Negative consequences are largely linked to potential funding losses, which is of course not unique to SP. SP Plans are all made in line with SP aims, fundamentally around supporting independence - the Plan is also heavily influenced by the Social Services and Wellbeing Act and Wellbeing of Future Generations Act.

Positive consequences identified:

The Wallich (SP commissioned) has been running a trial use of technology (e.g. text messages, social media), as an alternative means of delivering support - this has reduced car travel. The Plan outlines that this pilot will be being reviewed.

Education, employment, volunteering and training are key areas for development outlined in the Plan - our plans in line with this priority, along with looking at different ways of delivering support, e.g. group work, will provide opportunities for communities to contribute and develop their local economy.

As above, education, employment, volunteering and training are key areas for development outlined in the Plan - this will include working alongside our Tackling Poverty partners to develop ways to build skills amongst our providers in supporting outcomes in these areas.

Building skills to achieve independence is at the heart of all SP provision. The Young People's Positive Pathway, as outlined in the Plan, will have a particular focus on early intervention and longer term planning, with building young people's skills to ensure that positive outcomes are sustainable, being a major tenet.

All of SP's supported housing has been site assessed and agreed against SP quality standards. SP will also be looking to forge greater links with transport agencies (particularly third sector).

SP will continue to ensure that its support is available to all, including people with children - SP's support does not necessitate childcare. In supporting people to achieve outcomes in education, employment, volunteering and training, we will be working closely with other Tackling Poverty Partners to ensure that child care schemes can be utilised.

Unintended negative consequences identified:

SP must make its commissioning decisions not only on quality of services, but on availability of grant funding - SP is therefore unable to make assurances around decommissioning until the budget is confirmed by Welsh Government.

Mitigating actions:

In making decommissioning decisions, SP follows a rigorous decommissioning strategy, which includes consultation and impact assessment.

A resilient Denbighshire

Overall Impact	Neutral
Justification for impact	The Plan proposes nothing in the way of structural change; SP is support-centred.

Positive consequences identified:

SP have commissioned work with Countryside services, which last year ran a project that achieved: Planting of 80m conservation hedgerow Planting of 350 Native Trees Planting of 2000 Native Wildflower Plugs Clearing, seeding and raking : 80m / 30m Wildflower Meadow Creating a Native Shrub bank Planting a community Orchard 105 trees Clearing and litter picking the site Stone picking site

Unintended negative consequences identified:

Mitigating actions:

A healthier Denbighshire

Overall Impact	Positive
Justification for impact	SP's outcomes measurements are very much in line with improving overall wellbeing; the Plan is also heavily influenced by the Social Services and Wellbeing Act.

Positive consequences identified:

All SP service users are supported to make positive lifestyle choices, and SP has several specialist projects relating to areas such as alcohol, substance use, and offending, for example.

All SP projects supports service users in matters such as menu planning, cooking well on a budget etc.

One of SP's priorities is to look at different ways of delivering support, particularly via group work. We are also looking to forge greater links with transport agencies to support community participation.

SP will continue to commission a number of specialist mental health projects. Service users leading a healthy and active lifestyle is one of the outcomes SP projects are measured against. It is also expected that service users are supported to access healthcare, e.g. their GP.

Unintended negative consequences identified:

Mitigating actions:

A more equal Denbighshire

Overall Impact	Positive
Justification for impact	As a Tackling Poverty Programme, increasing equality of opportunity is a fundamental tenet of SP's work.

Positive consequences identified:

An Equality Impact Assessment has been undertaken of the draft Plan, which has identified no adverse impacts on any of the protected characteristics. SP additionally commission some specialist provision to work with people under certain protected characteristic groups, e.g. learning disabilities.

SP have made a significant contribution to the development of of the Homeless and Vulnerable Groups Health Action Plan, and will continue to support the implementation of recommendations from this work.

SP is one of the 4 Tackling Poverty Programmes, and has been and will continue to work closely with our TP partners in addressing our common goals.

Unintended negative consequences identified:

In our proposed review of the balance of specialist / generic services, it may be that (post '17-'18) some specialist provision is remodeled.

Mitigating actions:

Any provision remodeled in future will be informed by an EqIA, and consultation.

A Denbighshire of cohesive communities

Overall Impact	Positive
Justification for impact	As above, SP (and its projects) have worked closely with other agencies to develop solutions to issues impacting negatively on communities.

Positive consequences identified:

Safety of self and others are outcomes which SP providers are measure against. Domestic abuse is also a key aspect of SP's plans - A strategic group has been established between Supporting People and the Community Safety Partnership to address domestic abuse in Denbighshire. This group has representation on the North Wales Gender Based Violence Domestic Abuse and Sexual Violence Forum. Denbighshire Supporting People regularly attend the All Wales Domestic Abuse Modernisation Group and hope to further increase North Wales representation on the group. Denbighshire Supporting People will also contribute to the Domestic Abuse Task and Finish Group to be developed by the RCC. Target hardening is on the national agenda with slippage funds being allocated by Welsh Government to purchase equipment across the country, £68,500 allocated to North Wales. "Soft" target hardening equipment has now been distributed to SP specialist DA services across Denbighshire, to enable staff to offer the equipment to low/med risk service users. Supporting People Grant terms have also explicitly included the fitting of target hardening as SP-eligible, which Denbighshire Supporting People intend to support.

In addition to developing group work support, SP also have a Service User Involvement Officer, who is working with Providers to improve opportunities for participation and engagement.

SP will be continuing to work alongside colleagues related to managing anti-social behaviour, e.g. by attending the ASB Tasking Forum. SP is also undertaking work to look at the viability of 'wet' provision, partly in response to street drinking issues in Rhyl.

Unintended negative consequences identified:

'Wet' provision, if not managed properly, could have the potential to impact negatively on the community.

Mitigating actions:

SP are not currently at a point of making any kind of decision around wet provision - however, in the development of ideas and knowledge bases, SP will ensure that expertise is heavily consulted, so that any possible ultimate developments will be well informed (and managed).

A Denbighshire of vibrant culture and thriving Welsh language

Overall Impact	Neutral
Justification for impact	There is nothing specifically set out on any of SP's plans around the Welsh language; however, Welsh language policies continue to be monitored.

Positive consequences identified:

The SP Team conforms to DCC's Welsh language standards, and SP projects are expected to offer their services in both Welsh and English.

As above.

As previous, SP's work with Countryside services.

Unintended negative consequences identified:

It is not a requirement that all SP staff and project staff are able to speak Welsh.

Mitigating actions:

Ensure that all staff are aware of policies, and encourage staff to take up training.

A globally responsible Denbighshire

Overall Impact	Positive
Justification for impact	

Positive consequences identified:

Employment practices, standards of working conditions and contracts, health and safety, bullying and harassment etc. are all monitored in SP contract management and service reviews.

SP works closely with many organisations in Denbighshire to ensure cohesive and joined up working.

Unintended negative consequences identified:

Certain local businesses have raised concern around the impact of (ongoing) projects, whereby service users undertaking ASB do so in the vicinity.

Mitigating actions:

SP are continuing to work with other agencies (e.g. the Police) in addressing ASB, and alleviating community concerns.

This page is intentionally left blank

Report To: Cabinet

Date of Meeting: 13th December 2016

Lead Member / Officer: Cllr. Julian Thompson-Hill - Lead Member for Finance, Corporate Plan and Performance
Alan Smith - Head of Business Improvement & Modernisation

Report Author: Vicki Robarts – Strategic Planning Team Manager

Title: **Corporate Plan Performance Report
Quarter 2 – 2016/17**

1. What is the report about?

- 1.1 This report presents an update on the delivery of the Corporate Plan 2012-17 as at the end of quarter 2 of 2016/17.
- 1.2 Appendix 1 provides the Executive Summary including achievements and key exceptions.
- 1.3 Appendix 2 contains the full quarterly report generated from the Verto Performance Management System, focussing on the exceptions only.

2. What is the reason for making this report?

- 2.1 To provide information regarding the council's progress as at the end of quarter 2, 2016-17 in delivering the Corporate Plan outcomes.
- 2.2 Regular reporting is an essential monitoring requirement of the Corporate Plan to ensure that the Council exercises its duty to improve.
- 2.3 We monitor our performance regularly, take quarterly reports to Scrutiny and Cabinet meetings and produce an Annual Performance Report to evaluate progress.

3. What are the Recommendations?

- 3.1 It is recommended that the Committee uses this report to identify specific service areas (or areas of work) that would benefit from detailed scrutiny to improve outcomes for citizens and the Council's overall performance, and facilitate delivery of the Corporate Plan.

4. Report details

- 4.1 The Executive Summary (Appendix 1) contains details of achievements as well as key exceptions.

- 4.2 The Quarter 2, 2016-17 Performance Report (Appendix 2) looks at the Corporate Plan 2012-17 and provides an evidence-based assessment of the current position.
- 4.3 Exceptions have been highlighted as follows:
- 'Red' for measures or indicators which are identified as a 'Priority for Improvement', or
 - Grey' where clarification with the data is required.
- 5. How does the decision contribute to the Corporate Priorities?**
- 5.1 This report is about our progress in delivering the Corporate Plan. Any decisions made should contribute to the successful delivery of our Corporate Priorities.
- 6. What will it cost and how will it affect other services?**
- 6.1 The Corporate Plan 2012-17 sets out how much additional money the council aims to invest in each corporate priority over the five years. It is anticipated the Corporate Plan will be delivered using this additional investment and within existing budgets.
- 7. What are the main conclusions of the Well-being Impact Assessment? The completed Well-being Impact Assessment report can be downloaded from the [website](#) and should be attached as an appendix to the report**
- 7.1 An EqIA was undertaken on the Corporate Plan and presented to Council on 9th October 2012. No further assessment is required because the recommendations in this report will not have a direct impact on staff or our communities.
- 8. What consultations have been carried out with Scrutiny and others?**
- 8.1 The information necessary to produce this report comes from services, and the draft exceptions have been discussed and circulated to enable Senior Leadership Team (SLT) to take any corrective action they deemed necessary in order to produce this report for Performance Scrutiny and Cabinet.
- 9. Chief Finance Officer Statement**
- 9.1 A Chief Finance Officer statement is not required for this report.
- 10. What risks are there and is there anything we can do to reduce them?**
- 10.1. We have a strong performance management framework, a robust Service Performance Challenge process and a strong Performance Scrutiny Committee.
- 10.2 There are no specific risks attached to this report. It is the role of our Corporate and Service Risk Registers to identify (and manage) the potential risk events which could lead to the council being unable to deliver its Corporate Plan.
- 11. Power to make the Decision**

- 11.1. Performance management and monitoring is a key element of the Wales Programme for Improvement, which is underpinned by the statutory requirements of the Local Government Act 1999 and the Local Government "Wales" Measure 2009.
- 11.2 Section 7 of the Council's Constitution outlines Scrutiny's powers and duties with respect of scrutinising the Authority's performance.

This page is intentionally left blank

Appendix 1 – Summary Corporate Performance Report



QUARTER 2, 2016-17

This document provides a SUMMARY of performance against the council's corporate priorities at the end of quarter 2, 2016-17

CONTENTS

CONTENTS.....	2
INTRODUCTION & SUMMARY	3
OUTCOME & PERFORMANCE SUMMARY	3
<i>DEVELOPING THE LOCAL ECONOMY</i>	<i>3</i>
<i>IMPROVING PERFORMANCE IN EDUCATION & THE QUALITY OF OUR SCHOOL BUILDINGS</i>	<i>4</i>
<i>IMPROVING OUR ROADS.....</i>	<i>5</i>
<i>VULNERABLE PEOPLE ARE PROTECTED & ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE</i>	<i>6</i>
<i>CLEAN & TIDY STREETS</i>	<i>6</i>
<i>ENSURING ACCESS TO GOOD QUALITY HOUSING.....</i>	<i>7</i>
<i>MODERNISING THE COUNCIL TO BE EFFICIENT & IMPROVE SERVICES FOR CUSTOMERS</i>	<i>8</i>
KEY	12
THE COLOURS	12
THE EVALUATION	12
APPENDIX 2 -QUARTER 2 PERFORMANCE REPORT	13
<i>PRIORITY - DEVELOPING THE LOCAL ECONOMY</i>	<i>13</i>
<i>PRIORITY - IMPROVING PERFORMANCE IN EDUCATION & THE QUALITY OF OUR SCHOOL BUILDINGS.....</i>	<i>18</i>
<i>PRIORITY - IMPROVING OUR ROADS</i>	<i>22</i>
<i>PRIORITY - VULNERABLE PEOPLE ARE PROTECTED & ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE.....</i>	<i>24</i>
<i>PRIORITY - CLEAN & TIDY STREETS.....</i>	<i>28</i>
<i>PRIORITY - ENSURING ACCESS TO GOOD QUALITY HOUSING.....</i>	<i>29</i>
<i>PRIORITY - MODERNISING THE COUNCIL TO BE EFFICIENT & IMPROVE SERVICES FOR CUSTOMERS</i>	<i>33</i>

INTRODUCTION & SUMMARY

This performance report looks at the Corporate Plan 2012-17. It provides an evidence-based assessment of the current position. Below is a summary of the key issues identified.

OUTCOME & PERFORMANCE SUMMARY

This is the summary position for each outcome in the Corporate Plan as at the end of Quarter 2 (September 30th, 2016). The overall evaluation for each outcome has been determined by taking account of the indicators, performance measures, and improvement activity.

DEVELOPING THE LOCAL ECONOMY

<u>Outcome 1</u>	Infrastructure for growth	ACCEPTABLE
<u>Outcome 2</u>	Supported and connected businesses	ACCEPTABLE
<u>Outcome 3</u>	Opportunities for growth	EXCELLENT
<u>Outcome 4</u>	High quality skilled workforce	GOOD
<u>Outcome 5</u>	Vibrant towns and communities	ACCEPTABLE
<u>Outcome 6</u>	Well-promoted Denbighshire	GOOD

Overall performance for this priority is positive with all activities and projects categorised as 'on track' or at a 'good' level as at the end of quarter 2.

The majority of the headline indicators for this priority are annual and were reported on in quarter 4, 2015/16.

The 2016 Business survey results are now included, which show:

- 100% (10) of businesses who responded to this question were satisfied with access to advice/support. Most businesses do not access any support of any kind.
- 70% (347) of businesses who responded sold or sourced goods or services online
- 20% (100 out of 496) of businesses who responded to the survey reported difficulties in recruiting due to applicants not having the right skills
- 63% (103/162) of town centre businesses reported confidence in future prospects

Work led by the Economic & Business Development Team to support Vibrant & Viable High Streets across the county has seen the #LoveLiveLocal campaign increase its reach on Facebook by almost 50% in this quarter. Just under 25,000 people have now seen information on Facebook about our campaign to support local shops and businesses. Working with the Communications Team we increased the amount of posting on Twitter and have been more strategic with audience targeting. This has enabled us to triple the amount of engagements over the two month period July – September to more than 56,000.

Over 40 businesses have engaged with the campaign so far either using the hashtag or being photographed as supporters, but business understanding of social media is limiting engagement in the campaign. Many still don't have accounts and are reluctant to engage with consumers in this way, making our task more challenging. When businesses have engaged it has been really positive and outcomes are positive.

As part of the ECA Programme Board's work on developing the local economy we have seen benefits from our new approach to handling investment enquiries; securing Wagg Foods investment in the county at Bodelwyddan (£5m, 20 jobs initially followed by up to 50 more over the next 4 years). Interaction with Wagg Foods was via the new process set out in our recently adopted 'Investment Toolkit'. Our process was described as one of best practice by Legat Owen commercial agents to colleagues in Ynys Mon and recommended for implementation in relation to the development of Wylfa. The Managing Director of the business complemented the council on its work and said their confidence was significantly boosted by our organised and professional approach, proving that a focus on sound process can result in positive outcomes.

The decision has been taken to postpone recording outputs for the following indicators for the time being:

- ECA3.2i No. of new jobs in Growth Sectors
- ECA3.3i No. of Denbighshire residents employed in Growth Sectors

The reason for this decision is that both indicators are dependent on the development of 'move-on accommodation' to allow for Growth Sector expansion. A business case is currently being prepared for this, on the back of the recent demand study that was commissioned, which acknowledged that St. Asaph Business Park lacked further warehouse space. In fact, the study revealed that some Growth Sector firms have had to reconfigure office space at a high cost, due to lack of suitable accommodation.

IMPROVING PERFORMANCE IN EDUCATION & THE QUALITY OF OUR SCHOOL BUILDINGS

Outcome 7 Students achieve their potential

PRIORITY FOR IMPROVEMENT

The overall position for this outcome is Red: Priority for Improvement.

A higher benchmark for excellence in educational attainment is being used where 'Green: Excellent' is the best in Wales. There are five indicators considered to be a priority for improvement, and two performance measures. These are detailed below.

The only new data for this quarter relates to the total rate per 1,000 pupils of fixed-term exclusions; and the percentage of pupils who leave compulsory education, training or work based learning without an approved external qualification.

Looking at the exclusions data for 2014/15 academic year, there were 734 fixed-term exclusions lasting 5 days or less, and 26 lasting over 5 days. This is a 31% increase on 2013/14 where there were 563 and 17 respectively. This, therefore remains red and a 'priority for improvement'.

In terms of the percentage of pupils who leave compulsory education, training or work based learning without an approved external qualification, Denbighshire maintained its position among the best in Wales with no pupil leaving without a qualification in 2014/15 academic year.

Robust monitoring of attendance has continued this quarter, aiming to continue the good progress made in the last academic year to improve attendance across the board (national data will not be confirmed until summer 2017). However, though holiday absence is usual in the first term, there does appear to have been an increase this September, which is currently causing some concern. It is left to the discretion of Headteachers whether or not to approve holiday absence.

In terms of our modernising education programme, the demolition of the old Rhyl High School building is now complete with the car park being resurfaced and the leisure centre re-clad. Bodnant Community School's extension has also officially opened, which includes 7 new classrooms, a hall, community room, a new reception and offices. There is also a new staff and visitors car park which can be accessed from Ffordd Parc Bodnant. As part of the project the existing building was also refurbished. Work continues to progress well at Glan Clwyd School and planning has been approved for the £10.5 million new shared school site in Ruthin.

There is one Project – Ruthin Review – New Area School for Llanfair DC and Pentrecelyn which is `red'. The Judicial Review verdict has been delivered and the judges ruled against the Council. As a result the additional survey and design works on the project have now been stopped until we establish what this result means and the way forward. A report on the way forward will be presented to Cabinet in the Autumn.

IMPROVING OUR ROADS

Outcome 8 Residents and visitors to Denbighshire have access to a safe and well-managed road network

ACCEPTABLE

This outcome is supported predominantly by annual indicators and measures which were reported in quarter 4, 2015/16.

Throughout the year the Council has undertaken a programme of planned and remedial activities to improve the road network across Denbighshire. 50% (3) of activities were completed in quarter 1 with microasphalt laying and surface dressing works being completed ahead of schedule. The remaining 50% (3) continue to be 'on target' during quarter 2.

Significant improvement has been made in the [percentage of damaged roads and pavements made safe within target time](#), with quarter 2 reaching 100% `excellent'. All 98 defects reported were dealt with within 7 days.

VULNERABLE PEOPLE ARE PROTECTED & ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE

Outcome 9 Vulnerable people are able to live as independently as possible

GOOD

Outcome 10 Vulnerable people are protected

GOOD

The overall position for this outcome is Yellow: Good.

The quarterly indicator relating to '[the percentage of the population \(aged over 18\) who cannot live independently](#)' continues to be 'red' as reported in quarter 1, 2016/17. As at the end of quarter 2 the percentage of adults needing residential care because they were unable to live independently was 0.66% (496 people). Work is ongoing to reduce the number of new admissions to residential care homes through the use of both modern and traditional care packages in the home and by working with people to maximise their independence. Overall the number of people supported in residential care is reducing but it will take a number of years to bring the total to an acceptable level due to the long term nature of the services already being provided and the delays in developing new Extra Care Schemes.

[The percentage of initial core group meetings due in the year which were held within 10 working days of the initial child protection conference.](#)

Quarter 2 data is awaited. Systems are currently being realigned to meet the requirements of the Social Services and Wellbeing Act (2014). This indicator has been removed from the national indicator set for Children's Services.

[The percentage of child protection reviews carried out within statutory timescales during the year](#) – in quarter 2, 92 out of 98 (93.88%) were carried out within timescale. Six children experienced a short delay of 9 days in attending their review conference as a result of sickness absence.

CLEAN & TIDY STREETS

Outcome 11 To produce an attractive environment for residents and visitors alike

GOOD

Overall our performance is 'good'.

We aim to provide an attractive environment for residents and visitors alike, primarily through keeping our streets clean and tidy and tackling identified eyesore sites across the county.

This outcome is supported by annual indicators which were reported in quarter 4, 2015/16.

The two quarterly measures maintained their 'excellent' performance in quarter 2:

- The rate of fixed penalty notices (all types) issued (rate per 1,000 population = 44.36, 4,205 notices served to date)
- The rate of fixed penalty notices (dog fouling) issued (rate per 1,000 population = 0.28, 27 notices served to date)

Both activities (100%) that support the clean and tidy streets priority are 'on target'.

ENSURING ACCESS TO GOOD QUALITY HOUSING

Outcome 12 The housing market in Denbighshire will offer a range of types and forms of housing in sufficient quantity and quality to meet the needs of individuals and families

GOOD

In providing access to good quality housing the Authority is 'on track' in 86% (24) of all the activities planned to support delivery of this priority.

The number of [calendar days taken to let empty properties \(council stock only\)](#) has increased to 66 days in quarter 2 and remains a priority for improvement. New lettable standards have been adopted by the council and unanimously endorsed by Scrutiny. The Service is working hard to ensure that these better standards are met prior to a property being let and that more work is carried out to avoid any future disruptions to tenants. This is reflected in the 93% of void time being spent on maintenance of properties. There were 29 applicable lets during the quarter with a total 1,937 days void. The increase in value is mainly due to the introduction of asbestos surveys on all voids (started in June), which prolongs the void process before void works can begin. But this is slightly artificial and not comparable to previous years, and we expect this to be only short term, whilst the specific asbestos work is carried out. Following which, we would expect to see a significant drop in the number of days.

The improved performance trend in a range of measures continues in quarter 2:

- In quarter 2 the speed of delivering Disabled Facilities Grants has seen improvement. The average number of calendar days reduced from 139 days in quarter 1 to 126 days in quarter 2.
- The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority increased with a further 34 empty homes brought back into use during quarter 2 (67 in total for 2016/17).

In addition:

- Work is progressing across the North Wales region on a common approach to developing Supplementary Planning Guidance (SPGs). The Pontcysyllte Aqueduct and Canal World Heritage Site SPG, which we jointly produced with Wrexham and Shropshire, was recently used as a case study and cited as good practice by Welsh Government.
- Results were announced in September 2016 for the UK National RTPI Awards – Denbighshire are a finalist in the 'Excellence in Planning for Built Heritage' category, for the conversion of an old derelict 'eyesore' listed building in Rhyl, for affordable housing.

Outcome 13 Services will continue to develop and improve

GOOD

Outcome 14 More flexible and effective workforce supported by cost efficient infrastructure

ACCEPTABLE

The Council takes its responsibilities toward its staff very seriously, recognising them as a key asset and essential to delivering good quality services.

There are areas in which the Council recognises performance can be improved, such as timeliness of complaints handling and performance appraisal completion.

In quarter 2, 94% (114 received, 107 responded to within timescale) of [all external stage 1 complaints were responded to within corporate timescales](#). Whilst still remaining as a priority for improvement, this quarter has seen a 6% improvement on quarter 1. Performance against this indicator is automatically reported to and monitored by Scrutiny each quarter.

The [percentage of staff receiving a performance appraisal](#) has increased slightly to 90% this quarter. Heads of Service receive monthly HR reports on the service performance appraisal completion. The Senior Leadership Team (SLT) are committed to ensuring accurate data capture and that 100% is achieved.

The [monthly average number of working days/shifts per full time equivalent \(FTE\) local authority employee lost due to sickness absence](#) was 8.35 days in September 2016 and is at an 'acceptable' level. This is an improvement from the 8.5 days in July and 8.41 in August. It is also slightly lower than the same period last year, 8.71 days lost in September 2015. The Council acknowledges the continued need to address and drive down sickness absence. The Attendance at Work Policy is currently being reviewed. The new policy will be considered by the Local Joint Consultative Committee in February 2017. The intranet has also been refreshed with new content for staff about their health and well-being (smoking, alcohol) with future campaigns about sugar, diet and mental health are under consideration.

There has been significant progress this quarter with some key projects:

- The Centralised Mailroom project went live in County Hall, Ruthin on 1 September 2016. All agreed internal and external mail is now directed to the corporate store where it is scanned and distributed electronically. This means mail can be accessed from any location. Caledfryn will 'go live' in November 2016.

Others have experienced slight delays:

- The Denbighshire Telephony project is experiencing some delays while waiting for quotes for handsets from suppliers. However, the overall April 2017 deadline for the project is still on target.
- There are some issues with the rollout of e-learning for members and officers. The expected launch date is due in quarter 4.

As reported in quarter 1, the 2015/16 carbon emissions data will be reported on in quarter 3.

Appendix 2 – Corporate Performance Report



QUARTER 2, 2016-17

This document provides an update on performance against the council's corporate priorities at the end of quarter 2, 2016-17

<u>CONTENTS</u>	ERROR! BOOKMARK NOT DEFINED.
<u>KEY</u>	12
<u>THE COLOURS</u>	12
<u>THE EVALUATION</u>	12
<u>APPENDIX 2 -QUARTER 2 PERFORMANCE REPORT</u>	13
<u>PRIORITY – DEVELOPING THE LOCAL ECONOMY</u>	13
<u>PRIORITY – IMPROVING PERFORMANCE IN EDUCATION & THE QUALITY OF OUR SCHOOL BUILDINGS</u>	18
<u>PRIORITY – IMPROVING OUR ROADS</u>	22
<u>PRIORITY – VULNERABLE PEOPLE ARE PROTECTED & ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE</u>	24
<u>PRIORITY - CLEAN & TIDY STREETS</u>	28
<u>PRIORITY – ENSURING ACCESS TO GOOD QUALITY HOUSING</u>	29
<u>PRIORITY – MODERNISING THE COUNCIL TO BE EFFICIENT & IMPROVE SERVICES FOR CUSTOMERS</u>	33

KEY

Each outcome contains a number of indicators, performance measures, and improvement activities. This content is used to determine how good the current position of the council is, which is based on contextual data to enable a more robust understanding of our performance.

THE COLOURS

Colour	Action Status	Measure Status
Green	On Target	Excellent
Yellow	Experiencing Obstacles	Good
Orange	At Risk	Acceptable
Red	Compromised	Priority for Improvement
Blue	Completed	N/A
Grey	No data	No data or is a count only

THE EVALUATION

- The default methodology for performance evaluation is where the upper quartile reflects the transition to Excellent, and the Wales median reflects the transition to a Priority for Improvement.
- This is true for most except our education attainment indicators, where the 'best in Wales' reflects the transition to Excellent and the Wales median reflects the transition to a Priority for Improvement.
- The default position for activity reporting is documented in the project management methodology, summarised above (Action Status).

APPENDIX 2 -QUARTER 2 PERFORMANCE REPORT

This performance report looks at the Corporate Plan 2012-17. It provides an evidence-based assessment of the current position on an exceptions basis i.e. those measures that are Red: Priority for Improvement, or where there is an issue with the data that needs to be raised. Those measures that are currently showing an acceptable, good or excellent status are not examined in any great detail within this report, but are available to view through the Verto Performance Management System.

Please Note: This report has been generated from the Verto Performance Management System

PRIORITY - DEVELOPING THE LOCAL ECONOMY

ECONOMY HEADLINE INDICATORS

Description	This cluster of indicators are economy-based aspects of the external environment in which we'd expect to see an improvement if our Outcomes were progressing well. The six Outcomes within the Economic & Community Ambition priority will have a discrete set of indicators according to their theme (e.g. infrastructure), but collectively should enable progress against this cluster of indicators by laying the foundations for economic growth.
Outcome Summary	<p>The overall status for these indicators is Orange: Acceptable.</p> <p>An Internal Audit report was completed on the Economic & Community Ambition Programme in September 2016, and overall provided a Medium assurance rating.</p> <p>Minor weaknesses were identified around i. the programme's performance management indicators and measures; ii. frequency of the review of the programme's risks; and iii. quality of highlight reports from projects within the programme. Agreed actions are i. to review indicators and measures for each outcome as the new Corporate Plan is devised; ii. The risk register is now a standing agenda item at future board meetings; and iii. Reminders to maintain quality, timely records will be sent to project executives and managers, with failure to comply resulting in additional scrutiny from the Programme Board.</p> <p>It was noted that 'Governance over the programme as a whole is sound and ensures alignment with the corporate priority.'</p>

Indicators

QECAHeadline1	% Job Seekers Allowance claimant count
ECAHeadline2	Median Household Income
ECAheadline3	The count of births of new enterprises
ECAheadline4	1 year survival rate of new enterprises (%)
ECAheadline5	3 year survival rate of new enterprises (%)
ECAheadline6	Turnover of Denbighshire based businesses (£m)

OUTCOME 1 - INFRASTRUCTURE FOR GROWTH

Status	ACCEPTABLE
Outcome Summary	<p>The overall status for these indicators is Orange: Acceptable.</p> <p>The OFCOM indicator remains a priority for improvement and has not been updated by OFCOM for some time. It should be noted that BT attended Performance Scrutiny to discuss the progress of the national Superfast Broadband rollout.</p>

Indicators	
PPP_ECA301i	Percentage of employment land (ha) that is ready to be developed
PPP_ECA302i	Percentage of employment land (ha) that has been developed
BusSurv1.9	The percentage of businesses selling or sourcing goods or services online
OFCOMsuperfast	Denbighshire's OFCOM five-point ranking for superfast broadband availability
OFCOMtakeup	Denbighshire's OFCOM five-point ranking for broadband take-up

Activities			
ECA 1.2a	Digital Denbighshire	15/07/13	31/10/15
ECA 1.3b	Strategic Employment Sites	06/05/14	31/03/17

OUTCOME 2 - SUPPORTED AND CONNECTED BUSINESSES

Status	ACCEPTABLE
Outcome Summary	<p>The overall status for this Outcome is Orange: Acceptable.</p> <p>This outcome is supported by annual indicators which were reported on in quarter 4, 2015/16.</p>
Indicators	
FAA406m Annual	Local procurement spend as a % of total procurement spend
BusSurv4.2	% of businesses satisfied with quality of advice/support (not included in 2016 survey)

BusSurv4.1	% of businesses satisfied with access to advice/support
ECA2.2i Annual	The percentage of contracts worth over £1 million with community benefit clauses (New 2016/17)

Activities

ECA 2.1a/2.2a/2.2c	Business Advice & Support	12/09/13	31/03/16
ECA 2.1b	Better Business for All (BFC Phase 1 - Planning & Public Protection)	06/05/14	31/03/16
ECA2.3b	PROCUREMENT: Local Supplier Development	01/06/15	06/06/16
PR003264/ECA 2.3a	PROCUREMENT: Strategy & revised CPR's	01/06/15	01/04/16

OUTCOME 3 - OPPORTUNITIES FOR GROWTH

Status	EXCELLENT
Outcome Summary	The overall status for this Outcome is Green: Excellent.

Indicators

CMLi10 Annual	STEAM - Total Economic Impact of Tourism (£ million)
CMLi11 Annual	STEAM - Number of Full Time Jobs Supported by Tourism
ECA3.1i	No. of businesses in the tourism sector (2015/16 will be published Nov 2016)
ECA3.2i	No. of new jobs in Growth Sectors
ECA3.3i	No. of Denbighshire residents employed in Growth Sectors

Activities

ECA 3.2a	New Growth Sectors	01/01/15	01/03/17
ECA 3.2b/d	Regional Growth Opportunities	11/06/14	30/04/18

OUTCOME 4 - HIGH QUALITY SKILLED WORKFORCE

Status	GOOD
Outcome Summary	The overall status for this Outcome is Yellow: Good. There is one annual indicator that is considered to be a priority for improvement, which was reported on in quarter 4, 2015/16.

Indicators			
Ed004i Annual	The percentage of children aged 16 - 18 Not in Education, Employment or Training, at the preceding 31 August in Denbighshire		
QECA4.6i	% of the population aged 18 to 24 claiming JSA		
BusSurv3.3a	% of businesses reporting unfilled vacancies due to unsuitable applicants		
BusSurv3.3b	% of businesses reporting difficulty recruiting staff with the right skills		
eca4.10i	% of people of working age in Denbighshire who are self employed		
Activities			
ECA 4.1b,4.2a- c,4.3a	Pathways +	01/04/15	31/07/16
EDUa009	Soft skills / skills for employment	01/04/14	31/03/17
EDUa011	Careers advice and support	01/04/14	31/03/17
EDUa012	Work experience opportunities	01/04/14	31/03/17
EDUa013	Apprenticeships	01/04/14	31/03/17
EDUa014	Links between schools, colleges and employers	01/04/14	31/03/17
EDUa015	Advanced skills for growth sectors	01/04/14	31/03/17

OUTCOME 5 - VIBRANT TOWNS AND COMMUNITIES

Status	ACCEPTABLE		
Outcome Summary	<p>The overall status for this Outcome is Orange: Acceptable</p> <p>None of these indicators are updated on a frequency more than an annual, and data relating to the WIMD (LSOA) is only updated once every three years.</p> <p>Latest quarterly data for No. of LSOA with a claimant count (%) greater than Great Britain is July 2016 which is at an `acceptable` level at 21.</p>		
Indicators			
ECA5.1i Annual	% of vacant town centre premises (Denbighshire average)		
RSQ11	% of residents reporting overall satisfaction with their town centre		
RSQ2	% of town residents reporting overall satisfaction with their local area		
BusSurv2.1	% of town centre businesses reporting confidence in future prospects		
ECA5.2i (2014)	% of LSOA that fall into the 10% most deprived in Wales		
ECA5.3i	No. of LSOA with a claimant count (%) greater than Great Britain		
ECA5.4i	No. of LSOA with a median household income below Wales		

Annual			
ECA5.5i Annual	% of the rural working age population claiming Job Seekers Allowance		
Activities			
ECA 5.1	Town Centre Growth & Diversification Plan	05/05/15	31/03/17
ECA 5.3a RGF	Rhyl Regeneration		

OUTCOME 6 - WELL-PROMOTED DENBIGHSHIRE

Status	GOOD
Outcome Summary	The projects are currently at an `Acceptable` and `Excellent` status.

Activities			
ECA 6.1 a-c	Locate in Denbighshire- Inward Investment Marketing Campaign	17/04/14	30/09/16
ECA 6.2b / 1.3a	Enquiry Handling for Sites & Premises	24/11/14	30/06/15

PRIORITY - IMPROVING PERFORMANCE IN EDUCATION & THE QUALITY OF OUR SCHOOL BUILDINGS

OUTCOME 7 - STUDENTS ACHIEVE THEIR POTENTIAL

Status **PRIORITY FOR IMPROVEMENT**

Outcome Summary The overall position for this outcome is Red: Priority for Improvement:

We are using a higher benchmark for excellence for educational attainment where 'Green: Excellent' is the best in Wales. Indicators considered to be a priority for improvement are detailed below.

Please note that the only new data for this quarter relates to the total rate per 1,000 pupils of fixed-term exclusions. This remains 'red as a 'priority for improvement', see details below.

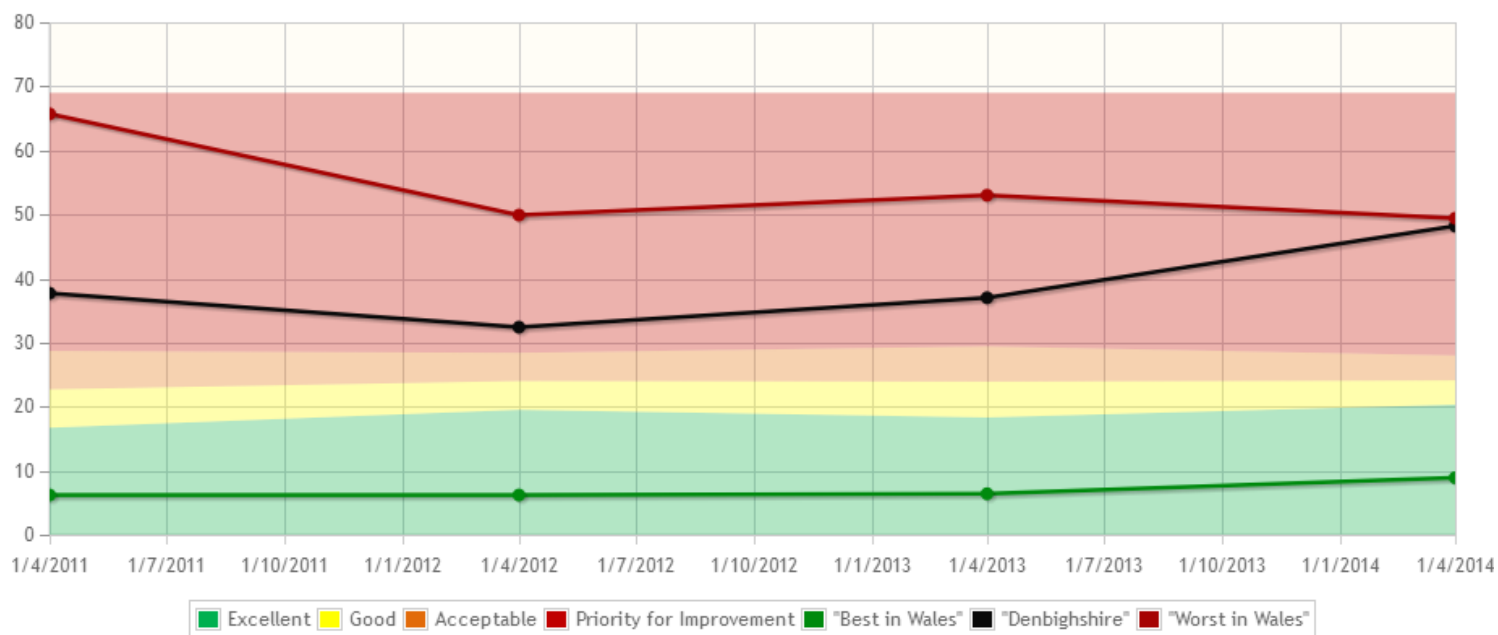
Indicators

Ed001i	The average capped points score for pupils aged 15 at the preceding 31 August in schools maintained by the local authority (all pupils)
EDU017	The percentage of pupils achieving the level 2 threshold including Welsh/English and maths (all pupils)
Ed006i	The percentage of pupils achieving the level 2 threshold or vocational equivalents (all pupils)
Ed009i	The percentage of pupils who achieve the Core Subject Indicator at Key Stage 4 (all pupils)
EDU002i	The percentage of pupils (including those in local authority care) in any local authority maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification.
EDU003all	The percentage of pupils who achieve the Core Subject Indicator at Key Stage 2 (all pupils)
EDU016a	Percentage of pupil attendance in primary schools
EDU016b	Percentage of pupil attendance in secondary schools

EDU101i	The total rate per 1,000 pupils of fixed-term exclusions from local authority
---------	---

maintained schools

EDU



Latest Data Comment

Quarter 2 Data 2014/15	Data for 2014/15 academic year, there were 734 fixed-term exclusions lasting 5 days or less, and 26 lasting over 5 days. This is a 31% increase on 2013/14. Data for 2015/16 academic year is not expected to be published until September 2017.
------------------------	---

Measures

LMEd20a	The number of deficit places as a percentage of the total school places in Denbighshire (Primary)
LMEd20b	The number of deficit places as a percentage of the total school places in Denbighshire (Secondary)
LMEd21a	The number of surplus places as a percentage of the total school places in Denbighshire (Primary)
LMEd21b	The number of surplus places as a percentage of the total school places in Denbighshire (Secondary)
LMEd22a	The number of school places provided through mobile classrooms (Primary)
LMEd22b	The number of school places provided through mobile classrooms (Secondary)
CES101i*	The percentage of primary places provided in Category A schools
CES102i*	The percentage of primary places provided in Category B schools

CES103i*	The percentage of secondary places provided in Category A schools		
CES104i*	The percentage of secondary places provided in Category B schools		
*Annual	These measures are annual and will be reported 2016/17.		
Activities			
CES102a	Funding the 21st Century Schools Programme and wider Modernising Education Programme	01/04/14	01/08/19
CES103a	To scope options for the future of Primary Provision in the Rhyl area	01/04/15	31/07/16
CES104a	To scope options for the future of Primary Provision in the Bodelwyddan / St Asaph area	01/04/15	31/07/16
CES105a	To scope options for the future of Primary Provision in the Denbigh area	01/04/15	31/07/16
CES106a	To develop the Business Case for investment in Ysgol Pendref	01/04/15	31/07/16
CES112a	To progress business cases for further investment in the school estate	01/04/14	31/03/19
CES208a	To secure agreement on location for new Faith Secondary Provision in Denbighshire	01/04/13	31/03/17
CES210a	To work with Planning to understand the implications of the Community Infrastructure levy and to develop an appropriate policy	01/04/14	31/03/17
CES230a	To develop School Organisation proposals for the creation of a new area school to replace the existing Ysgol Llanfair and Ysgol Pentrecelyn schools	01/06/14	31/12/16
CES231a	To develop School Organisation proposals for the future of Ysgol Llanbedr	18/02/15	31/12/16
CES232a	To develop School Organisation proposals for the future of Ysgol Rhewl	01/04/14	31/12/17
ECA 4.1b,4.2a-c,4.3a	Pathways +	01/04/15	31/07/16
ECA 4.2a-c	TRAC	07/04/14	31/08/20
EDU117a	Health and Wellbeing Outcomes for Schools	01/04/15	29/07/16
EDUa003	Review current provision for students who access the Behaviour support Service and remodel as appropriate	01/04/13	31/03/17
EDUa005	Revisit Service Level Agreement with GwE	01/04/14	31/03/17
EDUa008	Literacy, Numeracy & ICT Skills development in schools	01/04/14	31/03/17
EDUa009	Soft skills / skills for employment	01/04/14	31/03/17

EDUa011	Careers advice and support	01/04/14	31/03/17
EDUa012	Work experience opportunities	01/04/14	31/03/17
EDUa013	Apprenticeships	01/04/14	31/03/17
EDUa014	Links between schools, colleges and employers	01/04/14	31/03/17
EDUa015	Advanced skills for growth sectors	01/04/14	31/03/17
EDUa022	Curriculum Enrichment Programme	01/04/15	31/03/17
EDUa023	A consistent approach to attendance in Denbighshire schools	01/09/15	29/07/16
PR000055	Bodnant Community School Extension and Refurbishment	20/12/12	31/12/16
PR000247	Extending Secondary Welsh Medium Provision - Ysgol Glan Clwyd Extension & Refurbishment	06/01/14	31/08/18
PR000319	Ruthin Town: Glasdir Development- Relocation of Ysgol Pen Barras and Rhos Street School	21/04/14	01/09/18
PR000330	Ruthin Area Review: New Area School for Ysgol Carreg Emlyn	01/01/14	31/12/17
PR000332	Ruthin Review -New Area School for Llanfair DC and Pentrecelyn	01/08/14	03/09/18
PR000359	Rhyl New School	30/01/14	23/09/16

PRIORITY - IMPROVING OUR ROADS

OUTCOME 8 - RESIDENTS AND VISITORS TO DENBIGHSHIRE HAVE ACCESS TO A SAFE AND WELL-MANAGED ROAD NETWORK

Status	ACCEPTABLE	
Outcome Summary	The overall position for this outcome is Orange: Acceptable. We compare our position for the road condition indicators with a group of similar rural local authority areas in Wales on an annual basis.	
Indicators		
HES101i Resident Survey - Bi-Annual	The percentage of respondents reporting satisfaction with the council's work in maintaining rural roads in good condition	
RSQ09A Resident Survey - Bi-Annual	The percentage of respondents reporting satisfaction with the council's work in maintaining main roads in good condition (excluding don't know)	
RSQ09B Resident Survey - Bi-Annual	The percentage of respondents reporting satisfaction with the council's work in maintaining streets in towns and villages in good condition (excluding don't know)	
THS012 - Annual	The percentage of principal (A) and non-principal (B) and (C) roads that are in overall poor condition	
THS012a - Annual	The percentage of principle A roads that are in overall poor condition	
THS012b - Annual	The percentage of non-principal/classified B roads that are in overall poor condition	
THS012c - Annual	The percentage of non-principal/classified C roads that are in overall poor condition	
Measures		
APSEPI03c Quarterly	Percentage of damaged roads and pavements made safe within target time	
HES102m - Annual	The percentage of planned dropped-kerbs delivered along key routes within the year	
HIM006- Annual	The percentage of Category C (Final) Street Works inspections carried out on utility works before their guarantee period ends (legislation states 10%)	
HIM007 - Annual	The number of successful claims against the council concerning road condition during the year	
HIM042 - Annual	The proportion of the planned Highways Capital Maintenance Programme achieved (schemes)	
THS003 - Annual	The percentage of the annual structural maintenance	

expenditure that was spent on planned structural maintenance

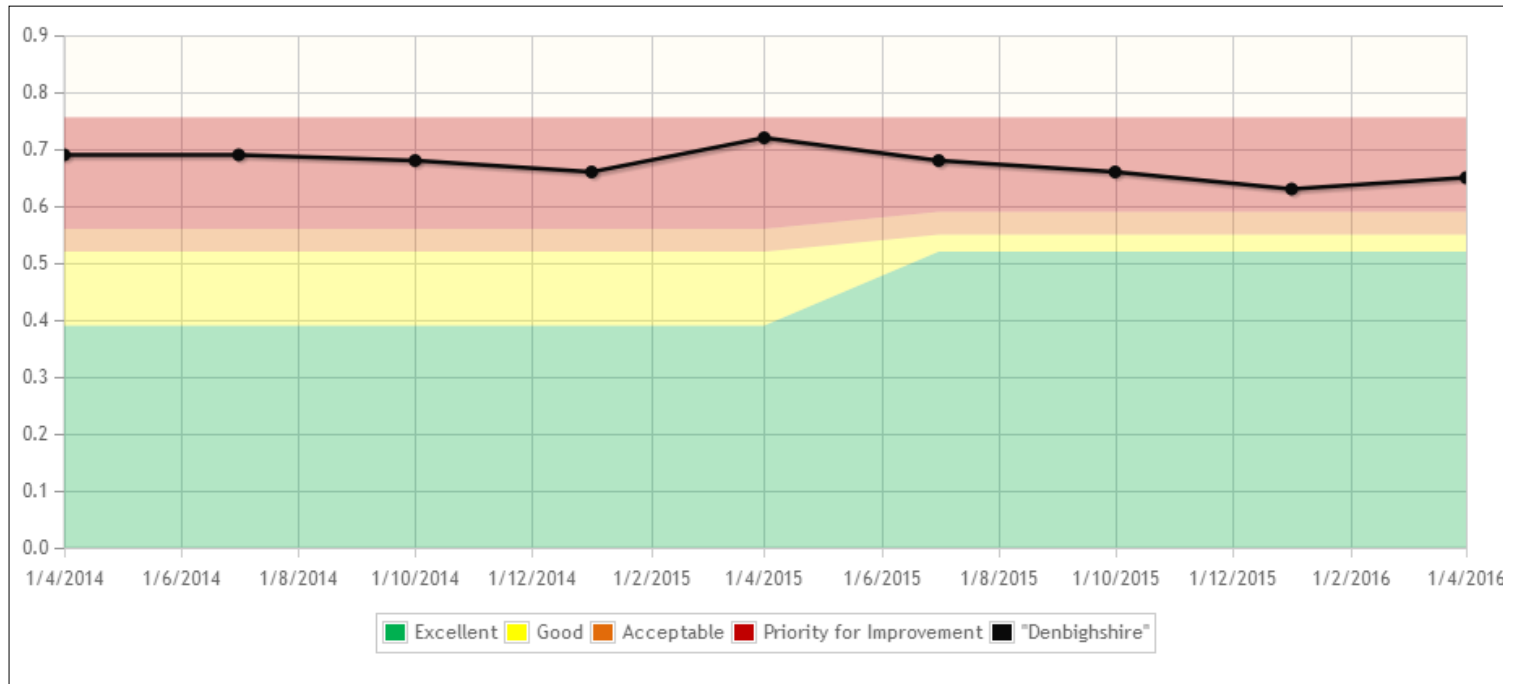
Activities

HES118a	Review the existing method for undertaking pothole repairs and minor reinstatements	01/04/16	31/10/16
HES119a	Review existing methods of ditch and water course maintenance on rural roads	01/04/16	31/10/16
HES120a	Resurfacing works	01/04/16	31/03/17
HES121a	Microasphalt laying works	01/04/16	31/03/17
HES122a	Surface dressing works	01/04/16	31/03/17
HIA004	Implement policy by delivery of dropped kerbs on prioritised key routes	01/04/14	31/03/17

PRIORITY - VULNERABLE PEOPLE ARE PROTECTED & ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE

OUTCOME 9 - VULNERABLE PEOPLE ARE ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE

Status	GOOD
Outcome Summary	<p>The overall position for this outcome is Yellow: Good.</p> <p>There is one quarterly indicator that is considered to be a 'Priority for Improvement', and this is detailed below.</p>
Indicators	
QIndependent18	The percentage adults who live independent of a formal package of social care provided/arranged by the council (aged 18 or over)
QResidential18	The percentage of the population who cannot live independently (aged 18 or over)



Latest Data Comment

Quarter 2	<p>We are working to reduce the number of new admissions to residential care homes through the use of both modern and traditional care packages in the home and by working with people to maximise their independence. Overall, this means the number of people we support in residential care is diminishing, but will take a number of years to bring the total to an acceptable level due to the long term nature of the services already being provided and the time delays in developing new Extra Care Schemes.</p>
-----------	---

Measures				
Assistive18 Annual	The number of adult clients in receipt of assistive technology (aged 18 or over)			
Newcarehome65 (count only)	The number of new placements of adults whom the authority supports in care homes (aged 65 or over)			
QPSR002	The average number of calendar days taken to deliver a Disabled Facilities Grant			
QSCA001	The rate of delayed transfers of care for social care reasons per 1000 population aged 75 or over			
QSupported (a) 18	Of the people who can live independently with a package of care, the percentages that are supported to live independently through, modern supportive options (aged 18 or over)			
QSupported (b) 18	Of the people who can live independently with a package of care, the percentages that are supported to live independently through traditional care options			
Activities				
CFS207a	Implement actions from Foster Care Profile exercise undertaken in 2014/15.	01/04/15	30/06/16	
CFS405a	Carry out a review of the assessment based service provision for children and young people with additional needs	01/04/15	30/06/16	
CFS406a	Improve the approach to inclusive practice of mainstream providers of services to children and young people, so that these services can be easily accessed by children with additional needs	01/04/15	30/06/16	
CFS407a	Alternative arrangements for residential / respite provision	01/04/15	30/06/16	
CFS515a	Deliver an information, advice and assistance service that conforms with the Act	01/04/15	31/03/16	
CSS307a	We will test a different way of working with citizens at risk of losing their independence that is community focussed and geared towards promoting independence. This will be part of a national 'Community Led Conversations' programme run by the NDTi	01/04/15	31/03/16	
PR003057	Community Led Conversations	08/12/14	01/04/16	

OUTCOME 10 - VULNERABLE PEOPLE ARE PROTECTED

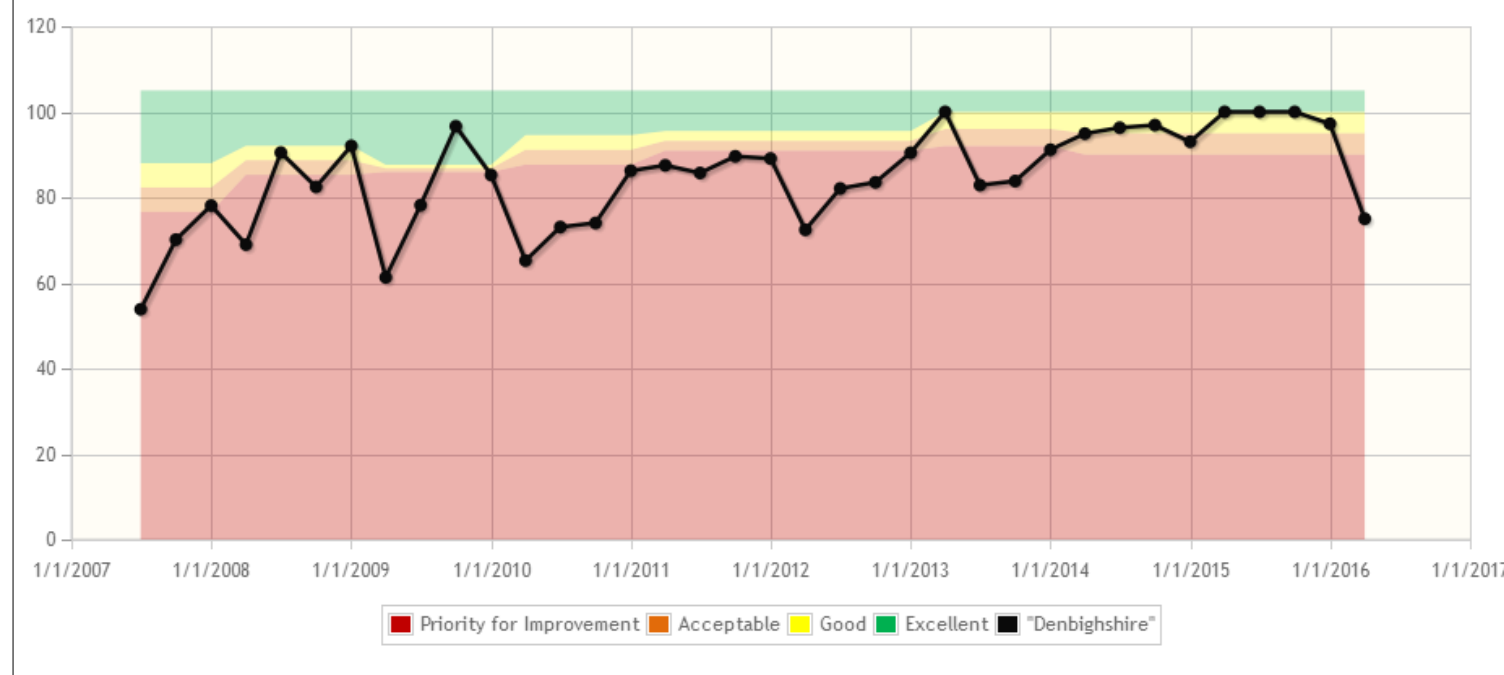
Status **GOOD**

Outcome Summary The overall position for this outcome is Yellow: Good.

Indicators

Measures

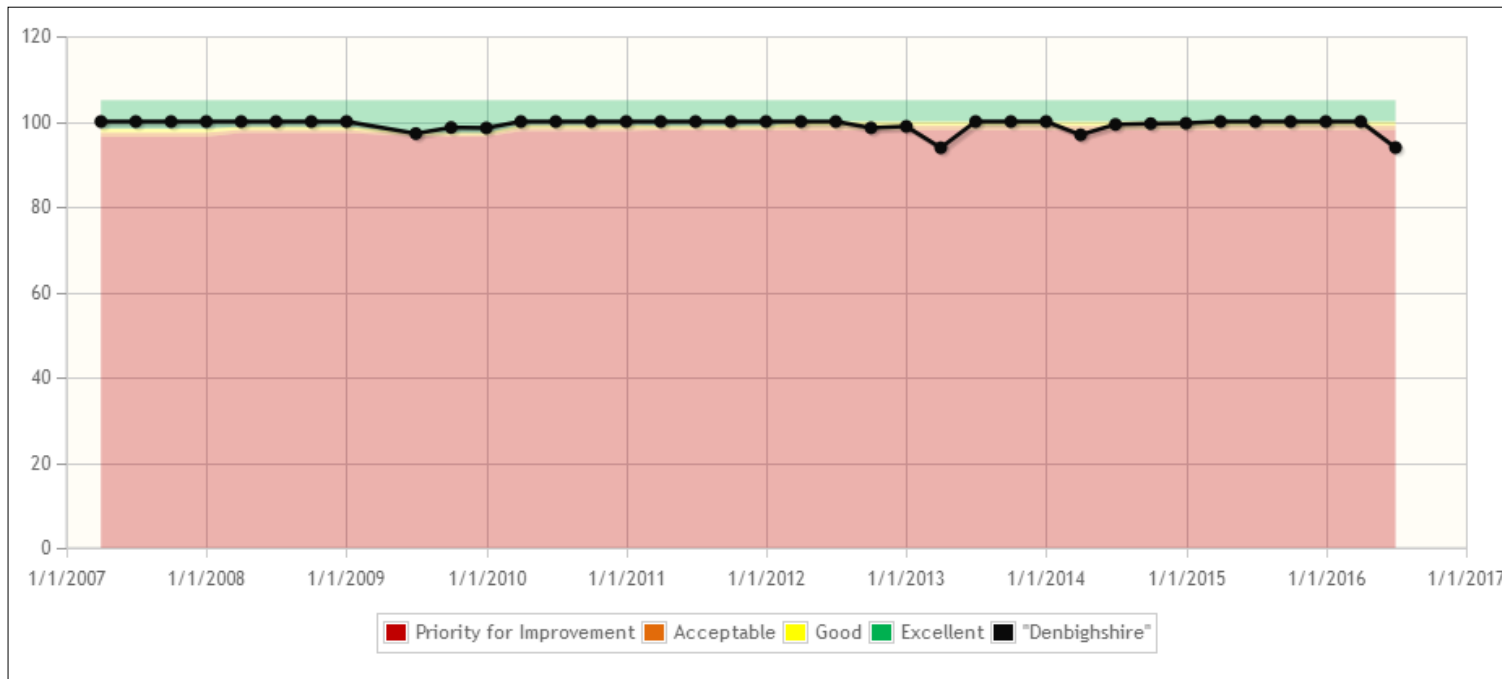
QSCC015 The percentage of initial core group meetings due in the year which were held within 10 working days of the initial child protection conference



Latest Data Comment

Quarter 2 Quarter 2 is awaited. (75% - 9 out of 12 were held within the 10 working days timescale in quarter 1.)

QSCC034 The percentage of child protection reviews carried out within statutory timescales during the year



Latest Data Comment

Quarter 2 Numerator = 92, Denominator =98. Six children experienced a short delay of 9 days in attending their review conference as a result of sickness absence.

Activities

CFS105a	Review the impact of the Waking Hours Service	01/04/15	31/03/16
CFS106a	Develop a Strategy to further strengthen impact of early intervention services and an Options Appraisal for strengthening the interface between TAF and Intake Services	01/04/15	30/09/15
CFS107a	Develop the final year plan for delivery of Families First to include preparation to exit from the programme	01/04/15	31/03/16
CFS108a	Develop and deliver an effective training programme for `all staff' around providing stability for vulnerable families	01/04/16	31/03/17
CSS203a	Implement the offer to support the Syrian Refugee Programme	01/04/16	31/03/17
CSS204a	Review the operation of the PoVA process and the new Adult Safeguarding Team to ensure that the revised processes have been fully implemented to address the concerns raised by CSSIW	01/04/16	30/09/16

PRIORITY - CLEAN & TIDY STREETS

OUTCOME 11 - TO PRODUCE AN ATTRACTIVE ENVIRONMENT FOR RESIDENTS AND VISITORS ALIKE

Status	GOOD
Outcome Summary	The overall position for this outcome is Yellow: Good. This outcome is supported by annual indicators which were reported on in quarter 4, 2015-16.

Indicators

HES201i	The percentage of respondents reporting satisfaction with the cleanliness of the streets within their local area
HES202i	The percentage of respondents reporting satisfaction with the cleanliness of the streets within their local area in relation to dog fouling
HES203i	The percentage of respondents reporting satisfaction with the cleanliness of the streets within their nearest town centre
HES204i	The percentage of respondents reporting satisfaction with the cleanliness of the streets within their nearest town centre in relation to dog fouling
HES207i	Clean Streets Survey - Improvement Areas
RATE/STS/006D	The rate of fly-tipping incidents reported per 1000 population
KWT001i	Keep Wales Tidy - Cleanliness Indicator

Measures

QPPP110m	% of untidy land cases resolved within 180 days
STS006 - Annual	The percentage of reported fly tipping incidents cleared within 5 working days
QPPP102m	The rate of fixed penalty notices (all types) issues per 1000 population
QPPP103m	The rate of fixed penalty notices (dog fouling) issues per 1000 population

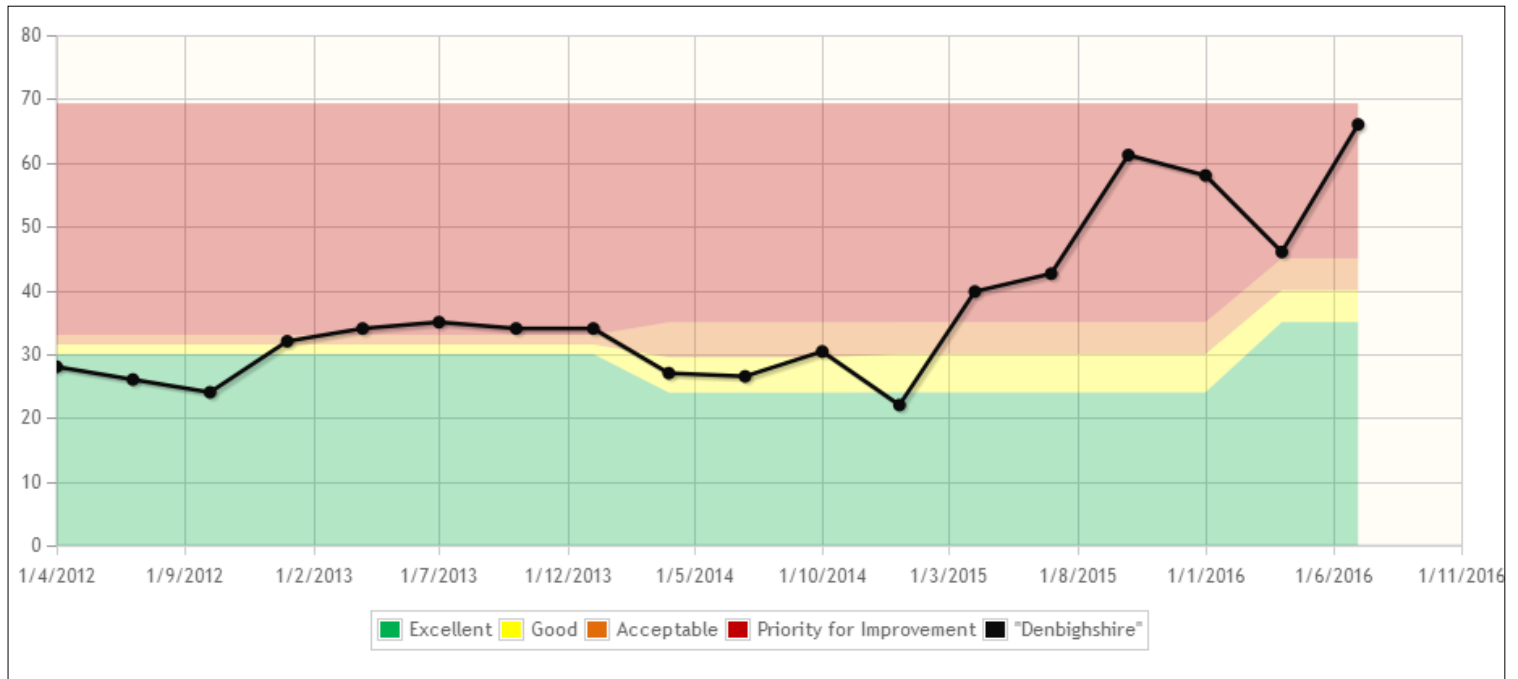
Activities

HES204a	Collaboration between Streetscene and Public Protection in relation to dog fouling	01/04/15	31/03/16
HES205a	Streetscene/Countywide engagement with the general public in relation to dog fouling	01/04/15	31/03/16

PRIORITY - ENSURING ACCESS TO GOOD QUALITY HOUSING

OUTCOME 12 - THE HOUSING MARKET IN DENBIGHSHIRE WILL OFFER A RANGE OF TYPES AND FORMS OF HOUSING IN SUFFICIENT QUANTITY AND QUALITY TO MEET THE NEEDS OF INDIVIDUALS AND FAMILIES

Status	GOOD	
Outcome Summary	The overall position for this outcome is Yellow: Good. There is one indicator and one performance measure that are considered to be a priority for improvement. These are detailed below.	
Indicators		
	JHLASTAN1 i Annual	The years of supply of housing land as determined by the Joint Housing Land Availability Study
	QPSR008a	% of HMOs known to the authority, that are eligible to be licensed, that have a full licence
	FAA407i	The % of Council House tenants that were at least satisfied with the quality of their home
	PPPAH001 Annual	The additional supply of affordable housing, including social housing, provided during the year
	LPIAF-01 Annual	The percentage of additional affordable housing units provided during the year per 10,000 population
Measures		
	Q-HMPI102	Percentage of residents satisfied with the most recent repair (when surveyed in accordance with the organisation's own survey format)
	Q-CMPI03	The number of calendar days taken to let empty properties (council stock only) - General Need & Housing for Older People



Latest Data Comment

Quarter 2 29 applicable lets in the quarter with a total 1,937 days void, 93% of the void time was spent with maintenance whilst void works were carried out. Increase in value is mainly due to the introduction of asbestos surveys on all voids (started in June) which prolongs the void process before void works can begin.

Q-LI/HS/13	The number of potential homeless people assisted to find a home
QPLA004c	The percentage of householder planning applications determined during the year within 8 weeks
QPSR002	The average number of calendar days taken to deliver a Disabled Facilities Grant
QPSR004	The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority
Y-HSG304m Annual	The percentage of council properties compliant with the Welsh Housing Quality Standard

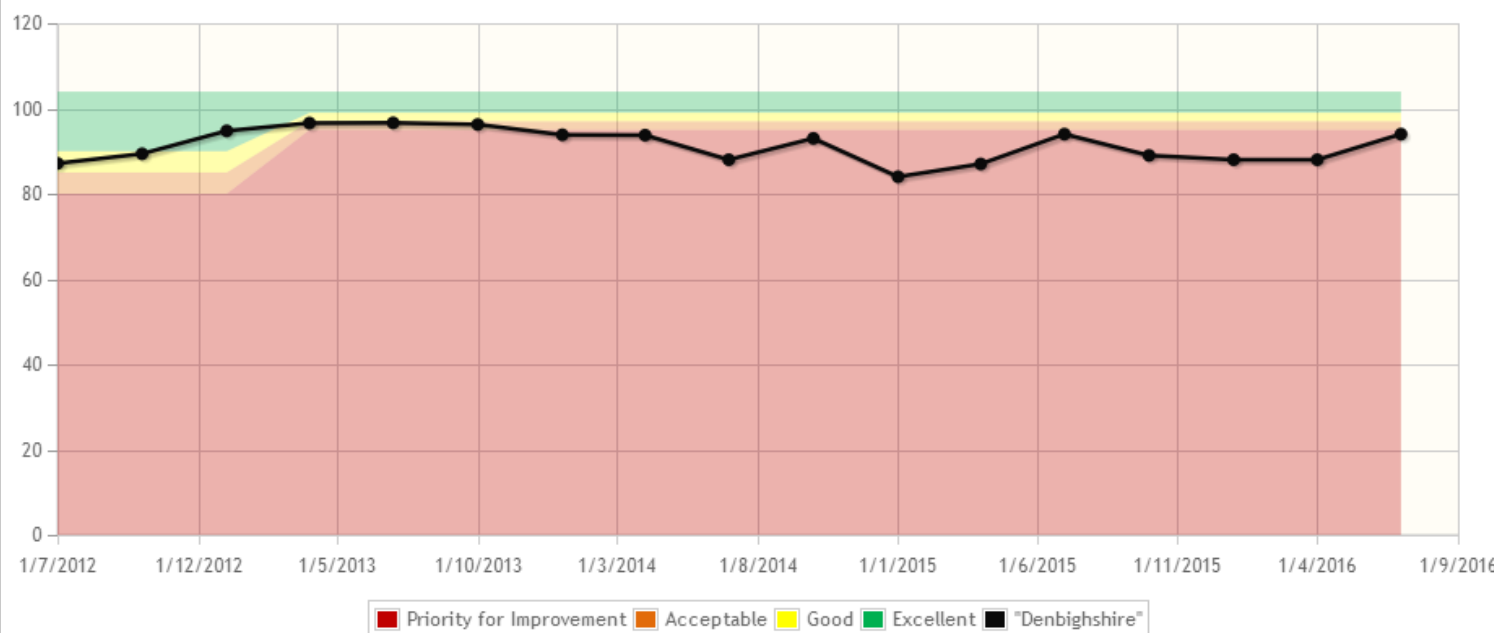
Activities				
CSS301a	Develop and implement strategy to improve support to people at risk of homelessness	01/04/16	31/03/17	
FAH313a	Submit application to WG for suspension of Right to Buy Scheme	01/06/16	31/12/16	
FAH401a	Conduct condition surveys to update our intelligence around the housing stock, to include an analysis around high-cost maintenance properties	01/02/16	31/03/17	
FAH402a	Review approach to surveying tenants about property condition / repairs	01/01/16	30/04/16	
FAH403a	Profiling our tenants to understand current and future needs	01/01/16	30/09/16	
FAH404a	Create a more coherent approach to property management and maintenance in order to assure best value for money	01/12/15	30/09/16	
FAH405a	Develop and implement policy to support energy efficient housing within the council's stock	01/01/16	30/06/16	
FAH406a	Develop programme for the electrical testing of properties (dedicated DLO operative)	01/01/16	30/04/16	
FAH407a	Develop one approach to a Health & Safety policy for housing and corporate property (covering asbestos, fire, electrical, etc.)	01/01/16	30/06/16	
FAH408a	Implement enhanced processes around the 'anything else?' approach to maintenance and repairs, allowing flexibility for operatives to deal with ad-hoc tasks and reduce the need for repeat visits	01/01/16	30/06/16	
FAH409a	Evaluate the effectiveness of the Jewson supplier contract in preparation for its renewal / replacement, in partnership with neighbouring authorities	01/03/15	31/07/16	
FAH410a	Develop a strategic asset management plan for our housing stock (link to Housing Strategy), which defines Denbighshire's own housing quality standard	01/01/16	30/06/16	
FAH411a	Delivery of planned upgrade works to housing stock	01/04/16	31/03/17	
FAH412a	Integration of housing and corporate property services to deliver best value (to include a review of the workforce, helpdesk, skill-gaps and contracts, etc.)	01/01/16	31/08/17	

FAH413a	Improve strategic approach to the buying and selling of housing assets ('whole-street' approach), supported by intelligence around need and demand, for the benefit of housing stock	01/02/16	31/07/16
FAH414a	Undertake work to enable identified vacant private sector dwellings to be converted into social housing and temporary accommodation, in partnership with homelessness services	01/09/15	31/03/17
FAH415a	Develop a schedule to enhance our open space / play assets	01/10/15	31/10/18
FAH416a	Acquire sites to enable new social housing developments	01/12/15	31/03/17
FAH417a	Profiling of current Council Housing stock against need and demand with a view to explore opportunities of reclassification (i.e Sheltered to general needs). Working in conjunction with RSL's & Housing Strategy	01/02/16	30/09/16
FAH418a	Review of all IT systems and data recording methods in Housing (Keystone, Coms, spreadsheets etc)	01/01/16	
FAH504a	Develop the tenant handbook	01/02/16	31/12/16
FAH517a	Consideration for the implementation of SARTH	01/01/16	31/01/17
PPP208a	Deliver the Housing Strategy and associated actions	01/04/16	31/03/17
PPP211a	Undertake a Gypsy and Traveller accommodation needs assessment. Support delivery of appropriate accommodation if a need is identified	01/04/16	31/03/17
PPP215a	Develop the Council's Empty Homes Delivery Plan, investigate innovative mechanisms for bringing empty homes back into use and work with partners to develop new initiatives.	01/04/16	31/03/17
PPP218a	Establish and implement an affordable housing delivery / investment programme to enable resources to be targeted to priority sites and actions	01/04/16	01/06/16
PPP224a	To develop an Energy Conservation delivery plan and establish a database to prioritise those in fuel poverty	01/04/16	01/08/16
PPP225a	Develop & engage with private rented sector landlords & tenants through alternative methods and routes	01/04/16	01/12/16

PRIORITY - MODERNISING THE COUNCIL TO BE EFFICIENT & IMPROVE SERVICES FOR CUSTOMERS

OUTCOME 13 - SERVICES WILL CONTINUE TO DEVELOP AND IMPROVE

Status	GOOD
Outcome Summary	The overall status for this Outcome is Yellow: Good.
Indicators	
BPP1002	The number of formal recommendations for improvement within the WAO Improvement Reports
RSQ16B	The percentage of residents responding positively to the statement: My Council is efficient and well-run
RSQ16C	The percentage of residents responding positively to the statement: My council acts on the concerns of residents (excluding don't know)
BIM3110i	The percentage deviation from a good practice figure of 75% of Open projects generating a Green or Yellow ROYG status in terms of being on-track to deliver their outputs according to pre-defined scope
Measures	
M102m	The percentage of Modernisation projects that were due a post-implementation review this quarter that have been subject to one
PCOTDCC	The % of external stage 1 complaints that are responded to within corporate timescales (DCC)



Latest Data Comment

Quarter 2 114 total received in quarter 2. 107 were completed within Corporate timescales = 94% completion. Whilst still remaining as a priority for improvement, this quarter has seen a 6% improvement on quarter 1.

ROCDCC	The rate of stage 1 complaints received by Denbighshire County Council per 10,000 population
--------	--

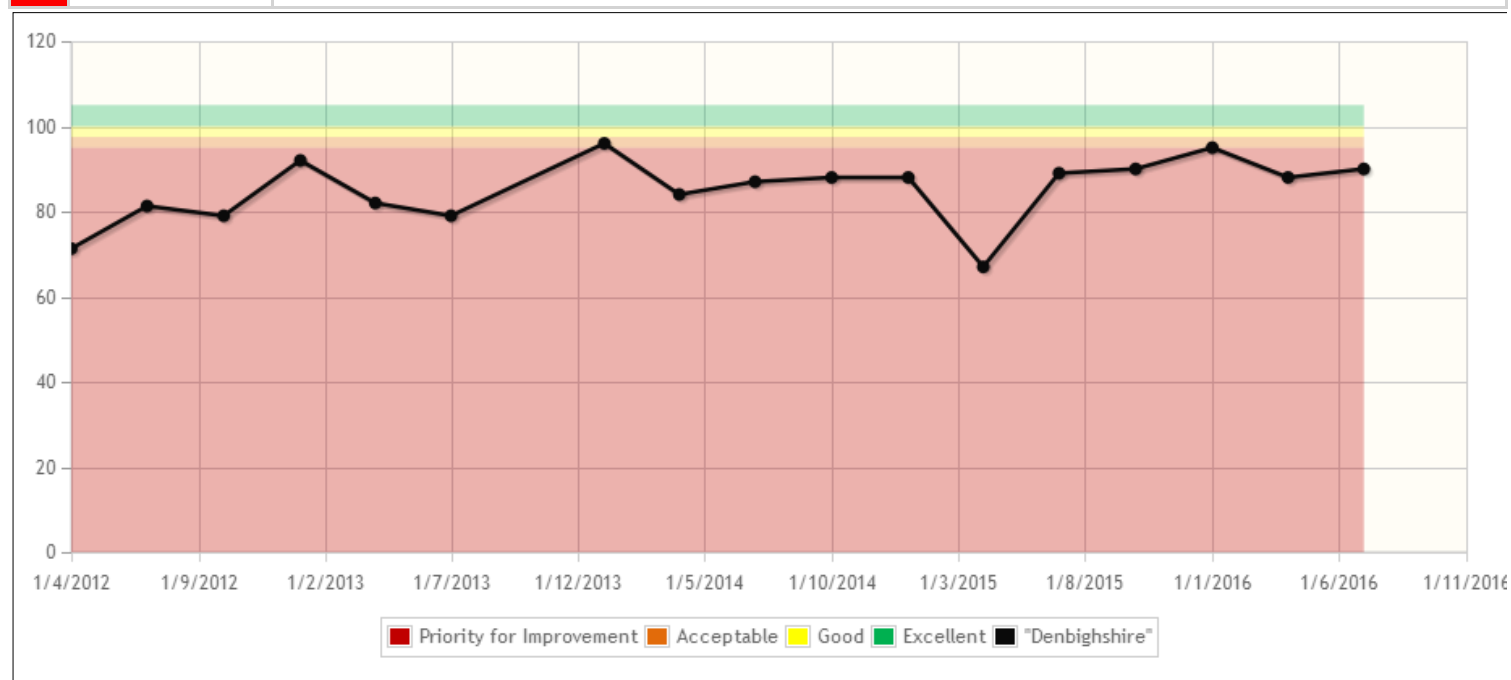
Activities

LDHR201a	Develop a business case for expanding webcasting and audiovisual facilities, if the prospect seems viable (linked to risk 00014)	01/04/15	30/06/16
LDS110a	Implement the relocation of Rhyl Register office to Rhyl Town Hall (linked to risk 00006)	01/04/14	31/12/16
LHRD2a	Increase public engagement with Scrutiny	01/04/16	31/03/17
LHRD3a	Increase public involvement in council meetings during live webcasting	01/04/16	31/03/17
PR000073	Brighton Road Office Closure		
PR000157	Electronic Document and Record Management System (EDRMs)	01/04/13	31/03/17
PR000251	Centralised Mailroom Project	01/04/15	30/04/17
PR000318	Digital Choice - Getting the council ready	01/10/14	
PR000494	Archives & Records Management Transformation	01/09/14	31/05/16
PR003256	Digital Choice - Making Better Use of our Data	01/07/15	01/12/15
WBP6a	Develop a County Welsh Language Standards Strategy	01/04/16	31/03/17

OUTCOME 14 – MORE FLEXIBLE AND EFFECTIVE WORKFORCE SUPPORTED BY COST EFFICIENT INFRASTRUCTURE

Status	ACCEPTABLE
Outcome Summary	<p>The overall status for this Outcome is Orange: Acceptable.</p> <p>The three measures relating to carbon emissions relates to data for 2014/15 as reported in quarter 1. 2015/16 data will be inputted in quarter 3.</p>
Indicators	
M202a 2015 result	Staff Survey Q3a - The percentage of staff responding positively to the statement: I have the skills to do my job effectively
SSQ13a 2015 result	The percentage of staff responding positively to the statement: I have access to the information and IT I need to work efficiently
SSQ1A 2015 result	The percentage of staff responding positively to the statement: I know what is expected of me
SACORP	(Corporate) The average number of working days/shifts per full time equivalent (FTE) local authority employee lost due to sickness absence
Measures	
ABMCORP	The average number of business miles recorded per FTE across all corporate services

CES301 (count only)	The percentage of transactions undertaken via the web, compared to the total number of transactions undertaken using all access channels
FAA101m	Corporate office space occupied by Denbighshire County Council (m2) per FTE
FAA110i 2014/15	Carbon emissions (carbon kgs) per m2 of Denbighshire's corporate office space
FAA111i 2014/15	Carbon emissions (carbon kgs) per m2 in Denbighshire's primary schools
FAA112i 2014/15	Carbon emissions (carbon kgs) per m2 in Denbighshire's secondary schools
ICT106i	The percentage of all staff who have been equipped for flexible working
SHR104i	The percentage of eligible staff that were due a performance appraisal within the last 13 months and have received one (corporately)



Latest Data Comment

Quarter 2 HR Officers are working with services to ensure appraisals are carried out.

Activities

LHRD10a	Roll out e-learning for staff and Members	01/04/16	31/03/17
LHRD12a	Raise awareness of employee health and well-being by establishing quarterly health and well-being campaigns and alcohol awareness training	01/04/16	31/03/17
LHRD21a	Raise awareness of employee health and well-being by managing sickness absence	01/04/16	31/03/17
PR000073	Brighton Road Office Closure		
PR000157	Electronic Document and Record Management System (EDRMs)	01/04/13	31/03/17
PR000251	Centralised Mailroom Project	01/04/15	30/04/17

PR000264	Denbighshire Telephony	06/01/14	30/03/17
PR000344	Flexible Working	01/08/14	31/12/15

Report To:	Cabinet
Date of Meeting:	13 th December 2016
Lead Member / Officer:	Councillor Julian Thompson-Hill / Richard Weigh, Head of Finance
Report Author:	Steve Gadd, Chief Accountant
Title:	Finance Report

1. What is the report about?

The report gives details of the council's revenue budget and savings as agreed for 2016/17. The report also provides a summary update of the Capital Plan as well as the Housing Revenue Account and Housing Capital Plan.

2. What is the reason for making this report?

The purpose of the report is to provide an update on the council's current financial position and confirm the agreed service budgets for 2016/17.

3. What are the Recommendations?

It is recommended that Members:

- Note the budgets set for 2016/17 and progress against the agreed budget strategy.
- Approve that the current and previous year's underspend within the ICT service is transferred into the IT Networks Development Reserve to fund the specific modernisation projects described in Section 6, and receive periodic progress reports on delivery.
- Approve the formal write off of sundry debtor balances amounting to £37,599 relating to Clwyd Leisure Ltd which has already been provided for in full.

4. Report details

The report provides a summary of the council's revenue budget for 2016/17 detailed in **Appendix 1**. The council's net revenue budget is £185.062m (£184.756m in 15/16). The position on service and corporate budgets is a forecast underspend of £0.909m (underspend of £0.533m reported for September). Narrative around the current risks and assumptions underlying this assessment are outlined in Section 6.

Savings of £5.2m were agreed as part of the budget and a summary of the savings is shown as **Appendix 2**. The assessment shows that 68% (68% last month) of savings have already been achieved, with a further 2% (2% last month) of savings making good progress, making a total of 70% likely to be achieved. This leaves 25% of savings which are classified as being deferred (meaning that there is still the expectation that these savings can and will be achieved in 2017/18) and only 5% of

savings which cannot be achieved within this timeframe. The situation will continue to be monitored closely and reported to Cabinet on a monthly basis.

5. How does the decision contribute to the Corporate Priorities?

Effective management of the council's revenue and capital budgets and delivery of the agreed budget strategy underpins activity in all areas, including corporate priorities.

6. What will it cost and how will it affect other services?

Significant service narratives are shown in the following paragraphs.

Customers, Communications and Marketing is currently projected to overspend by £127k (£113k last month). The overspend relates to the following areas:

- Redundancy costs relating to planned restructure.
- Higher than anticipated relief costs.
- Agreed expenditure relating to a project aiming to improve processes within the cash office workstream. The aim of the project is to improve the operational efficiency of the work area, as well as providing the Council with assurance around the robustness of the processes and systems in place for the handling of income.

The service is currently working hard to identify in year expenditure reductions to mitigate the impact of the areas of overspend.

Education and Children's Service is reporting an over spend of £38k (£16k last month). The over spend relates to ongoing tribunal and legal costs. The service is currently undergoing a review of its structures which may release in year savings. However the service contains a number of demand-led and therefore volatile budgets such as children's placements. Reserves have been put in place to help manage annual variances, however they remain areas of risk in 16/17 and beyond. Last month it was reported that a £471k contribution from the Placements Reserve was required to offset an overspend on the placements budget due to a number of high cost residential placements and fostering arrangements. The current projection has increased by £28k to £499k largely due to an increase in projected spend on disability equipment.

The Placement Reserve at the beginning of the year stood at £591k, therefore the additional costs highlighted above would see a significant reduction in the ability of the service to cope with future increases in placement numbers and costs. The situation is being monitored closely and will need to be considered as part of the ongoing budget strategy and Medium Term Financial Plan.

Business Improvement and Modernisation is now projected to underspend in total by £475k (£53k underspend last month). The underspend is split between ICT and the rest of BIM and are dealt with separately below:

- BIM's underspend has increased from £53k to £71k due to an unexpected staff vacancy. It is hoped this underspend will be able to be carried forward to help to extend the role of the Service Challenge Coordinator for a further 12 months and to facilitate and improve the Resident's Survey.

- ICT is now projected to underspend by £404k, however £225k of this relates to 2015/16 underspend which was carried forward. It had been planned that this would be used to facilitate the service restructure by funding the projected exit costs, however the restructure has been achieved largely through managed vacancies rather than through compulsory redundancies, therefore the carry forward has not been required for that purpose. An in-year underspend of £179k is also now being reported which largely relates to temporary staff vacancies resulting from the restructure and savings made on training and consultancy expenditure. The service is requesting that this underspend be placed in the 'IT Networks Development – Reserve' which was set up from previous service underspends in order to help fund the Corporate ICT Strategy. The service has produced a two-year plan to help give Members assurance that the projects will actually be delivered, along with cost estimates, which is summarised below:

Item	Description	2017/18 £000	2018/19 £000
Replacing Lotus notes	Phase two of the migration from Lotus Notes this time concentrating on the complex mail-in function and databases.	80	20
Virtualisation renewal	Investigate other virtualisation platforms such as Microsoft Hyper V to identify if current functionality and management capability can be maintained whilst reducing costs potentially by 'sweating' our investment in the Microsoft Enterprise Agreement	60	40
Wireless infrastructure	Move away from a wired environment for corporate network provision and adopt a secure wireless infrastructure for all devices. (mobile, tablet, laptop)	60	
New Service Desk	Research, Tender, Procure, implement and migrate to a new Service Desk Solution potentially 'sweating' the Council's investment in the Microsoft Enterprise Agreement	60	
Legacy server replacement	Some services still run systems on legacy hardware and proprietary unix operating systems predominantly on IBM AS/400 and AIX this is a risk to business continuity, modernisation and PSN compliance. These systems will need to move onto new hardware and Operation Systems during the next 2 years	40	20
Mobile App development	Identify a solutions partner to develop bespoke mobile apps to support the Digital programme for field workers and Citizens.	30	
Single sign-on	Continue to explore options for adopting single sign on for systems as part of the modernisation agenda. Currently systems such as Outlook and Proactis are utilising single sign on an work on single sign on for iTrent will be completed this year.	10	
Project support	Provision of Support for IT projects	30	20
Total		370	100

If agreed, progress against this plan should be reported to cabinet periodically.

Finance is projecting to underspend by £22k (£32k underspend last month) due to staff vacancies. The staff vacancies are currently being reviewed in order to help deliver the required savings for 2017/18, while ensuring the service can still deliver effectively during this difficult economic period for the council.

Highways and Environment Services – A £300k overspend is being recorded for this service (same as last month), this is still an indicative figure at this stage. The reasons for the over spend are threefold:

- School Transport - the new policy applicable from September 2015, which was intended to resolve the ongoing budget pressure in this area, has been the subject of a number of appeals around the application of the policy. The resolution of the issues will involve an increase in ongoing School Transport costs as well as one-off specific legal costs.
- Additional costs are being incurred due to the recent failure of a local bus company. Plans are in place to cover both school and public transport routes but there will be additional costs involved. It is currently assumed that promised funds will be forthcoming from the Welsh Government in order to help mitigate the in-year financial impact of this pressure.
- The service is also facing pressures around the North and Mid Wales Trunk Road Agency contract - the service has reduced costs in order to limit the impact of the reductions in fee income that are currently known, however there remains a risk of further reductions in income and levels of work.

The service is identifying areas of possible underspend within the service to mitigate some of these risks, however at this stage it is unlikely that the service will be able to break-even. The budget process for 17/18 is taking into account some of the ongoing pressure around transport.

Community Services – inflationary pressures such as the implementation of the statutory National Living Wage (NLW) will result in an increase in care home fees. Although it is hoped the pressure in 16/17 can be contained within existing budgets and through the use of reserves, the annual increase in NLW will cause a significant pressure in future years. Community Services utilised reserves of £0.386m in 2015/16 in response to such pressures and it is still currently projected that the service will need to use approximately £2.2m of reserves in 2016/17 (as reported last month). These pressures are being considered as part of the 2017/18 budget process and Medium Term Financial Plan.

Corporate – The Medium Term Financial Plan includes a savings target of £1m for 2017/18. As reported last month some of these savings have been identified and achieved during 2016/17 resulting in an overall underspend of £0.877m. In particular the full ramifications of the PFI buy-out have now been worked through and a further saving of £0.986m has been identified. This saving is partly offset in 2016/17 by the service pressures that are being funded from the corporate budgets as recommended and approved in the September Cabinet Report. It is currently hoped that this underspend can be placed in the Budget Mitigation Reserve in order to help smooth the levels of savings required from 2018/19 onwards. However due to the pressures that have been identified in Social Care and Children's Services, a final decision to recommend this option will be delayed until the overall outturn position becomes clearer and more certain.

Schools – Although schools received protection of 1.85% (£1.173m) they have also had to find efficiency savings to fund inflationary pressures of approximately £2.5m. As reported in previous reports it was likely that the reduction in School's balances seen during 2015/16 would continue in 2016/17. The projection for school balances at the end of November is a net deficit balance of £0.703m, which is a reduction of

£2.265m on the balances brought forward from 2015/16 (£1.562m). Schools continue to work closely with Education Finance colleagues on detailed financial plans for the new academic year and over the following two years to deliver long term balanced budgets. A number of Task and Finish groups are currently being set up in consultation with and involvement of the Schools Budget Forum to discuss issues around School Balances and the School Formula.

The **Housing Revenue Account (HRA)**. The latest revenue position assumes that the service will break-even this year and that HRA balances are therefore forecast to remain at £2.604m at the end of the year. The Capital budget of £11.8m is allocated between planned improvements to existing housings stock (£8m) and new build developments (£3.8m).

Treasury Management – At the end of November, the council’s borrowing totalled £193.4m at an average rate of 4.85%. Investment balances were £6.35m at an average rate of 0.2%.

A summary of the council’s **Capital Plan** is enclosed as **Appendix 3**. The approved general capital plan is £40.6m with expenditure to date of £17.3m. Also included within Appendix 3 is the proposed expenditure of £31.7m on the **Corporate Plan**. **Appendix 4** provides an update on the major projects included in the Capital Plan.

Corporate Plan cash reserves at the beginning of 2016/17, are £2.050m. This is after taking account committed funding already transferred to the capital plan to fund expenditure in 2016/17 of £7m. Allowing for projected funding and additional expenditure during the year, the Corporate Plan balance at the end of the year is estimated to be £4.7m.

Clwyd Leisure Limited ceased trading on Friday 7 February 2014 and an insolvency practitioner has managed the winding-up of the company, which was concluded last financial year. The Liquidator’s final report was approved at a meeting held on 24 February 2016. Under the terms of a debenture, the council was deemed a preferential creditor and received a total of £295,478. As explained in the Statement of Accounts for 2015/16 there remained sundry debtor balances totalling £37,599 which were provided for in full pending the completion of formal write off procedures. As the Statement of Accounts has now been approved by Welsh Audit Office it is now recommended that the £37,599 is formally written off. This will have no impact on the revenue outturn as the amount has already been provided for in full.

7. What are the main conclusions of the Well-being Impact Assessment?

A full Impact Assessment was completed for all relevant budget proposals which formed part of the 2016/17 Budget. The new Well-being Impact Assessment will be completed individually for all budget saving proposals which form part of future budgets, although it is envisaged that individual assessments will not be required for genuine efficiency savings.

8. What consultations have been carried out with Scrutiny and others?

In addition to regular reports to the Corporate Governance Committee, the budget process has been considered by CET, SLT, Cabinet Briefing and Council Briefing meetings. Specific proposals were reviewed by scrutiny committees. There were

regular budget workshops held with elected members to examine service budgets and consider the budget proposals. The council has consulted its partners through the joint Local Service Board. All members of staff were kept informed about the budget setting process and affected staff have been or will be fully consulted, in accordance with the council's HR policies and procedures. Trade Unions have been consulted through Local Joint Consultative Committee.

9. Chief Finance Officer Statement

It is important that services continue to manage budgets prudently and that any in-year surpluses are considered in the context of the medium-term financial position, particularly given the scale of budget reductions required over the coming two or three years.

Specific pressures are evident in social care budgets (both Adults' and Children's) but will be contained in the current year and considered as part of the budget process for 2017/18. Forecasts indicate school balances will continue to decline and the position will be kept under close review.

10. What risks are there and is there anything we can do to reduce them?

This remains a challenging financial period and failure to deliver the agreed budget strategy will put further pressure on services in the current and future financial years. Effective budget monitoring and control will help ensure that the financial strategy is achieved.

11. Power to make the Decision

Local authorities are required under Section 151 of the Local Government Act 1972 to make arrangements for the proper administration of their financial affairs.

Appendix 1

DENBIGHSHIRE COUNTY COUNCIL REVENUE BUDGET 2016/17

Nov-16	Net Budget	Budget 2016/17			Projected Outturn							Variance
	2015/16 (Restated)	Expenditure	Income	Net	Expenditure	Income	Net	Expenditure	Income	Net	Net	Previous Report
	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	%	£'000
Customers, Communications and Marketing	2,801	3,117	-401	2,716	3,282	-439	2,843	165	-38	127	4.68%	113
Education and Children's Service	14,302	27,952	-13,826	14,126	29,322	-15,158	14,164	1,370	-1,332	38	0.27%	16
Business Improvement and Modernisation	4,055	6,337	-1,765	4,572	5,121	-1,024	4,097	-1,216	741	-475	-10.39%	-53
Legal, HR and Democratic Services	2,412	3,304	-908	2,396	3,417	-1,021	2,396	113	-113	0	0.00%	0
Facilities, Assets and Housing	8,535	19,609	-12,642	6,967	20,016	-13,049	6,967	407	-407	0	0.00%	0
Finance	2,530	4,932	-2,290	2,642	4,936	-2,316	2,620	4	-26	-22	-0.83%	-32
Highways and Environmental Services	17,458	30,494	-13,434	17,060	30,910	-13,550	17,360	416	-116	300	1.76%	300
Planning and Public Protection	3,164	5,801	-2,861	2,940	6,379	-3,439	2,940	578	-578	0	0.00%	0
Community Support Services	31,755	45,817	-14,593	31,224	47,953	-16,729	31,224	2,136	-2,136	0	0.00%	0
Total Services	87,012	147,363	-62,720	84,643	151,336	-66,725	84,611	3,973	-4,005	-32	-0.04%	344
Corporate	16,760	47,644	-29,059	18,585	46,767	-29,059	17,708	-877	0	-877	-4.72%	-877
Precepts & Levies	4,361	4,364	0	4,364	4,364	0	4,364	0	0	0	0.00%	0
Capital Financing	12,945	13,031	0	13,031	13,031	0	13,031	0	0	0	0.00%	0
Total Corporate	34,066	65,039	-29,059	35,980	64,162	-29,059	35,103	-877	0	-877	-2.44%	-877
Council Services & Corporate Budget	121,078	212,402	-91,779	120,623	215,498	-95,784	119,714	3,096	-4,005	-909	-0.75%	-533
Schools & Non-delegated School Budgets	63,678	72,902	-8,463	64,439	75,122	-8,418	66,704	2,220	45	2,265	3.51%	2,215
Total Council Budget	184,756	285,304	-100,242	185,062	290,620	-104,202	186,418	5,316	-3,960	1,356	0.73%	1,682
Housing Revenue Account	-168	14,009	-14,266	-257	14,143	-14,143	0	134	123	257		0

This page is intentionally left blank

Appendix 2 Agreed Savings 2016/17

Agreed Savings by Service Area	F&F Phase	STATUS	2016/17 £'000
Business Improvement and Modernisation			
ICT restructure	4	Achieved	224
Corporate Improvement Team (corporate review)	1	Achieved	100
Deletion of vacant programme manager post	4	Achieved	61
Phased Retirement - Internal Audit	4	Achieved	14
Community Support Services			
Provider Service - Outsourcing	2	Deferred	700
Workforce Development	1	Achieved	75
Admin Review	4	Achieved	34
Changes to Process for Review of Care Packages	4	Achieved	27
POVA - Vacant Post	4	Replacement	10
Corporate			
Capital Financing and PFI	5 - DEC	Achieved	500
PFI Additional Savings	5 - DEC	Achieved	275
Capital Financing	1	Achieved	100
Management restructures (SLT)	5 - DEC	Achieved	80
Removal of contingency budgets	1	Achieved	75
Customers, Communication and Marketing			
Library Service - modernisation programme	4	Achieved	142
Library Service - community hub model development	4	Replacement	80
Channel Shift - digital choice	5 - DEC	Not Achieved	70
Library Service (Arts)	2	Achieved	30
Education and Children's Service			
Foster Home Adaptation Project	1	In Progress	100
SLT Restructure	4	Achieved	80
Legal/Professional Fees - reduced demand	5 - DEC	Not Achieved	70
School Library Service	2	Achieved	33
Early Intervention/Family Support - reconfiguration	5 - DEC	Achieved	23
S17 Carers' Grant - reduce to match demand (14%)	5 - DEC	Achieved	10
Facilities, Assets and Housing			
Rhyl Pavilion Operating model	2	Deferred	350
Accommodation Strategy	4	Deferred	258
Rhyl Pavilion - restructure and introduction of transaction fees	1	Achieved	35
Restructure of Strategic Leisure	1	Achieved	31
Alternative Funding (Town Council) - Ruthin Craft Centre	5 - DEC	Achieved	30
Review the funding of Lifeguard Cover	2	Achieved	28
Llangollen Pavilion - explore most efficient operating model	1	Achieved	25
Leisure Centres - further increase income and efficiency	1	Achieved	22
Ruthin Craft Centre - reduce subsidy	2	Achieved	20
Youth Services - changes to open access programme	1	Achieved	12
Finance			
Revenues & Benefits - Civica Project	2	Achieved	140
Finance - modernisation and efficiency	1	Achieved	60
Highways and Environmental Services			
Waste Management Efficiencies - shift patterns and working practices	4	Achieved	170
Channel Shift - digital choice	5 - DEC	Not Achieved	140
Highways general maintenance review	2	Achieved	125
Grounds maintenance	2	Achieved	94
Better take-up of Green Waste scheme	5 - DEC	Achieved	75
Legal, HR and Democratic Services			
HR Direct - facilitate more self-service for managers.	2	Achieved	35
HR Management - review school SLA, consider move to cluster model	2	Achieved	30
Occupational Health Review	4	Achieved	20
Member Support Officer	4	Achieved	20
Planning and Public Protection			
Public Protection - stop or reduce funding of CCTV Service	2	Achieved	200
EBD Restructure	4	Achieved	150
Built Service - review of conservation service	1	Achieved	50
Scientific Services - revert to statutory water testing only	1	Achieved	50
Planning Policy - prioritise activity and cease doing lowest priority work	1	Achieved	40
Building Control - revise fee structure (includes a further £35k in 17/18)	1	Achieved	35
Development Management - increase income revenue for pre application advice	1	Achieved	30
Pollution Control - review to consider minimum level of provision	1	Achieved	20
Development Management - reduce training provision to members, T&CCs, etc	1	Achieved	10
Total Agreed Savings 2016/17			5,218

Summary:	£'000	%
Savings Achieved	3,530	68
Savings In Progress	100	2
Savings Being Reviewed	0	0
Savings Deferred	1,308	25
Savings Not Achieved	280	5
Total	5,218	

This page is intentionally left blank

General Capital Plan

		2016/17	2017/18	2018/19	2019/20
		£000s	£000s	£000s	£000s
Capital Expenditure					
	Total Estimated Payments - General	19,777	1,665	242	242
	Total Estimated Payments - Corporate Plan	20,153	10,923	525	0
	Contingency	684	500	500	500
	Total	40,614	13,088	1,267	742
Capital Financing					
1	External Funding	16,207	13,644	5,286	4,869
2	Receipts and Reserves	11,844	1,621	45	
3	Prudential Borrowing	12,563	2,192	305	242
5	Unallocated Funding	0	(4,369)	(4,369)	(4,369)
	Total Capital Financing	40,614	13,088	1,267	742

Corporate Plan

Revised February 2016

		£000s	£000s	£000s	£000s
Approved Capital Expenditure					
	Cefndy Healthcare Investment	103			
	Extra Care	6			
included in above plan					
	Highways Maintenance and bridges	2,742			
	New Ruthin School	3,661	6,396	275	
	Feasibility Study - Carreg Emlyn	273			
	Llanfair/Pentrecelyn Area School	436			
	Rhyl High School	2,585	342		
	Ysgol Bro Dyfrdwy - Dee Valley West Review	33			
	Bodnant Community School	869	43		
	Ysgol Glan Clwyd	9,432	4,142	250	
	Faith Based Secondary	13			
	Estimated Capital Expenditure	11,572	18,349	22,890	8,024
	Total Estimated Payments	31,725	29,272	23,415	8,024
Approved Capital Funding					
	External Funding	2,544	8,335	417	
	Receipts and Reserves	7,565	673	45	
	Prudential Borrowing	10,044	1,915	63	
	Estimated Capital Funding	4,779	3,782	16,936	357
	External Funding	4,779	3,782	16,936	357
	Receipts and Reserves	696	2,470	555	
	Prudential Borrowing	6,097	12,097	5,399	7,667
	Total Estimated Funding	31,725	29,272	23,415	8,024

This page is intentionally left blank

Appendix 4 - Major Capital Projects Update - November 2016

Rhyl Harbour Development	
Total Budget	£10.654m
Expenditure to date	£10.565m
Estimated remaining spend in 2016/17	£ 0.089m
Future Years estimated spend	£ 0.000m
Funding	WG £2.545m; WEFO £5.899m; Sustrans £0.700m: RWE £155k; WREN/NRW £83k and DCC £1.272m
Narrative:	
As the project is being brought to a close, the remaining defects are being dealt with and the maintenance schedule for the bridge is being reviewed; this is to ensure that the current maintenance schedule is appropriate for the longer term.	
Forecast In Year Expenditure 16/17	£0.089m

21st Century Schools Programme – Bodnant Community School Extension and Refurbishment	
Total Budget	£3.503m
Expenditure to date	£3.460m
Estimated remaining spend in 16/17	£0.000m
Future Years estimated spend	£0.043m
Funding	WG £1.687m, DCC £1.816m
Narrative:	
This scheme is one of five projects within the Band A proposals for 21st Century Schools Programme. The project will build 7 classrooms, a new school hall and supporting facilities on the current Juniors site.	
The Asset Management Group considered the future use of the former infant's site on 10 th November 2016. It was resolved at this meeting to remove the asset from the Education portfolio.	
Forecast In Year Expenditure 16/17	£0.869m

21st Century Schools Programme – Ysgol Glan Clwyd	
Total Budget	£16.321m
Expenditure to date	£ 9.063m
Estimated remaining spend in 16/17	£ 2.866m
Future Years estimated spend	£ 4.392m
Funding	DCC £7.431m; WG £8.890m
Narrative:	
<p>This scheme is one of five projects within the Band A proposals for 21st Century Schools Programme. The project will deliver an extended and refurbished Ysgol Glan Clwyd to accommodate a long term capacity of up to 1,250 pupils via a new three storey extension, partial demolition of existing buildings and refurbishment of the retained buildings.</p> <p>The project will also see extensive landscaping, with creation of new outdoor hard & soft landscaped areas including a new sports field, extended and rationalised car park and coach parking area.</p> <p>In association with Phase 1 - construction of a new three storey extension, work is now nearing completion with a handover date of this phase set for Friday 16th December 2016. Final works, followed by testing and commissioning is underway as are snagging inspections. ICT installation is progressing well and loose furniture is arriving to site during week commencing 28th November 2016.</p> <p>Following handover, a decant and clearance programme will commence that will see the school relocated to the new building and parts of the existing buildings with the bulk of the existing buildings being vacated and cleared prior to possession by the contractor from early January 2017 to enable commencement of Phase 2 remodelling and refurbishment works. Final completion is anticipated by the end of September 2017.</p> <p>There is ongoing consultation with all key stakeholders including all users of the site. In addition, regular updates via newsletters are distributed locally.</p> <p>The project team are working with the school and wider community to engage with them to develop and deliver a number of community benefits. Two ‘Open Doors’ sessions were held in November where local residents and other interested parties were offered the chance to look around Phase 1.</p>	
Forecast In Year Expenditure 16/17	£9.432m

21st Century Schools Programme – Ruthin Primary Schools

Total Budget	£11.432m
Expenditure to date	£1.328m
Estimated remaining spend in 16/17	£3.434m
Future Years estimated spend	£6.670m
Funding	DCC £2.791m WG £8.641m

Denbighshire received permission to extend the scope of the 21st Century Schools Programme to include the three Ruthin primary school projects in September 2015. In January 2016, the Strategic Outline Case for the three projects was approved by the Welsh Government. On-going work has enabled firm project costs, including contingency funding, to be established for the new Rhos Street / Penbarras schools.

Rhos Street School and Ysgol Penbarras

This is a £10.5m project which will deliver a new shared school building site for Rhos Street School and Ysgol Penbarras at Glasdir, Ruthin.

The land purchase agreement with the Welsh Government was completed on the 18th November allowing for full site possession and construction start on 5th December 2016.

A letter of intent will be issued to the contractor during week commencing 28th November, and final costs and programme will be agreed in the coming weeks.

Ysgol Carreg Emlyn

This project will deliver a new school building comprising 4 classrooms, a new school hall and supporting facilities. This will allow pupils to move from the two existing sites onto a single site. Both existing sites will then become surplus to requirements.

Planning approval remains outstanding. Currently a drainage solution is being developed as part of the response to objections and concerns raised during the consultation period. Representatives from the Council are currently liaising with Natural Resources Wales officials on aspects of the drainage solution.

The initial target completion date for the new building of September 2017 will now not be met and will be revised when the drainage solution is known.

Llanfair and Pentrecelyn

At the Cabinet meeting in November 2016, it was agreed that officers would develop the business case for a replacement building for Ysgol Llanfair DC and that the status quo would be maintained with regards to Ysgol Pentrecelyn.

Work with the Head teacher, Governing Body and the Diocese of St Asaph on the new building for Ysgol Llanfair will commence in December 2016.

Forecast In Year Expenditure 16/17	£4.370m
------------------------------------	---------

21st Century Schools Programme - Rhyl New School	
Total Budget	£24.290m
Expenditure to date	£23.250m
Estimated remaining spend in 16/17	£ 0.698m
Future Years estimated spend	£ 0.342m
Funding	DCC £11.001m; WG £13.289m
Narrative:	
<p>The project has provided a new school building for Rhyl High School to accommodate 1,200 pupils in mainstream education and approximately 45 pupils from Ysgol Tir Morfa, the community special school in Rhyl. The works have also included some extensive refurbishment to the exterior of the Leisure Centre.</p> <p>Contractual works to be undertaken include the remaining external planting and remedial works to the reception area to overcome a design defect which is causing the area to be draughty, completion of the snagging works and management of any defects.</p> <p>There will remain other minor finishing works to complete which are being undertaken outside the main contract.</p>	
Forecast In Year Expenditure 16/17	£2.585m

West Rhyl Coastal Development Phase 3	
Total Budget	£5.732m
Expenditure to date	£5.684m
Estimated remaining spend in 16/17	£0.048m
Future Years estimated spend	£0.000m
Funding	DCC £0.634m;WG/WEFO £4.648m; WG £0.198m; Town Plans/Town Council £0.217m; Other £0.035
Narrative:	
<p>This coastal defence scheme is the final phase of works designed to protect 2,700 properties from coastal flooding.</p> <p>The coastal defence works are now operationally complete and the final account requires agreement with the main contractor. The end of maintenance period has expired and a final inspection will be undertaken.</p> <p>The three coastal protection shelters are now complete.</p> <p>The Council has been asked to produce a technical article for an international magazine on the design and delivery of the scheme.</p>	
Forecast In Year Expenditure 16/17	£0.201m

Rhyl Waterfront Development	
Total Budget	£4.677m
Expenditure to date	£0.628m
Estimated remaining spend in 16/17	£4.049m
Future Years estimated spend	£TBC
Funding	WG £3.500m; DCC£1.177m
Narrative:	
<p>The demolition of the Sun Centre is nearing completion and the contractor will be off site prior to the panto season. The gable end and internal improvements will restart in the new year.</p> <p>Works to the Sky Tower, Children's Village car park and Pavilion car park will aim to start in January, subject to planning approval.</p> <p>The business case for the Aquatic Centre is being scrutinised and approval will be sought from full Council at their January meeting.</p>	
Forecast In Year Expenditure 16/17	£4.572m

This page is intentionally left blank

Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
24 January	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Richard Weigh
	2	Final Budget Proposals 2017/18	To consider the final budget proposals including the level of Council Tax before submission to Council	Tbc	Councillor Julian Thompson-Hill / Richard Weigh
	3	Update on options appraisals for In-house Care Services	To consider and, if appropriate, make a decision on the potential options for future provision of the services identified in the report	Tbc	Cllr Bobby Feeley / Phil Gilroy
	4	Housing Rent Setting & Housing Revenue and Capital Budgets 2017/18	To seek approval from Cabinet for the proposed rent increase for council housing and to approve the Housing Revenue Account Capital and Revenue Budgets for 2017/18	Yes	Councillors Julian Thompson-Hill & Barbara Smith / Jamie Groves / Geoff Davies / Richard Weigh
	5	Ysgol Llanfair – Business Case	To consider the options for investment in the new school for Ysgol Llanfair	Yes	Councillor Eryl Williams / Karen Evans
	6	Rhyl Waterfront Development: Phase 1b commercial elements	For Cabinet to approve the funding model for the	Yes	Councillor Hugh Evans / Rebecca Maxwell

Cabinet Forward Work Plan

Meeting		Item (description / title)	Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
			commercial elements of the Hospitality Phase		
	7	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
28 February					
	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Richard Weigh
	2	New Asset Management Strategy	Adoption of a new asset management strategy	Yes	Cllr Julian Thompson-Hill / Tom Booty
	3	Welsh Language Strategy	Consideration of a new Welsh Language Strategy	Yes	Cllr Huw Jones / Emlyn Jones
	4	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
28 March					
	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Richard Weigh
	2	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator

Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
25 April	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Richard Weigh
	2	Corporate Plan Performance Report 2016/17 Q3	To consider progress against the Corporate Plan	Tbc	Cllr Julian Thompson-Hill / Alan Smith
	3	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
6 June	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Lead Member for Finance, Corporate Plan and Performance / Richard Weigh
	2	Corporate Plan Performance Report 2016/17 Q4	To consider progress against the Corporate Plan	Tbc	Lead Member for Finance, Corporate Plan and Performance / Alan Smith
	3	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
18 July	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Lead Member for Finance, Corporate Plan and Performance / Richard Weigh
	2	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for	Tbc	Scrutiny Coordinator

Cabinet Forward Work Plan

Meeting	Item (description / title)	Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
		Cabinet's attention		

Note for officers – Cabinet Report Deadlines

<i>Meeting</i>	<i>Deadline</i>	<i>Meeting</i>	<i>Deadline</i>	<i>Meeting</i>	<i>Deadline</i>
<i>December</i>	<i>29 November</i>	<i>January</i>	<i>10 January</i>	<i>February</i>	<i>14 February</i>

Updated 24/11/16 - SP

Cabinet Forward Work Programme.doc